

**EIGHTH AMENDMENT TO THE
RESTATED AMENDED INMATE TELEPHONE SERVICE AGREEMENT**

THIS EIGHTH AMENDMENT TO THE RESTATED AND AMENDED INMATE TELEPHONE SERVICE AGREEMENT ("Eighth Amendment") takes effect on the date it has been signed by both Parties. This Eighth Amendment amends and revises that certain Amended and Restated Inmate Telephone Service Agreement (the "Agreement") dated October 09, 2012, and effective May 1, 2012, by and between **The County of Alameda** ("County" or "Premises Provider") and **Global Tel*Link Corporation** ("GTL" or "Company"), which, in turn, amended and restated the Pacific Bell Communications agreement, dated July 1, 1995. "Company" and "Premises Provider" may be referred to herein collectively as the "Parties." All capitalized terms not defined herein have the definitions provided in the Agreement.

THE PARTIES HEREBY AMEND THE AGREEMENT AS FOLLOWS:

- A. In the Seventh Amendment to the Agreement at page 2 under Section 2, the Agreement provides for the Company to reimburse the Premises Provider for cabling work and wiring for installation of the new inmate phones in the amount of One Hundred Fifty Thousand Dollars (\$150,000.00) by stating the following:**

Additionally, the Company shall reimburse the Premises Provider for cabling work and wiring for installation of the new inmate telephones referenced above to be completed by the Premises Provider's General Services Agency (GSA) for the Premises Provider. The cost to Company for this wiring shall be \$150,000.00 and shall be payable to Premises Provider within ten (10) days of the commencement of this Agreement. Should the Premises Provider require the installation of additional inmate telephones, the parties shall mutually agree upon additional reimbursement amounts to be paid by the Company to Premises Provider.

The language above shall be amended to include the following:

The Premises Provider shall return the one hundred fifty thousand dollars (\$150,000.00) ("Returned Amount") provided by the Company under this Agreement for cabling work and wiring for the installation of the new inmate telephones within five (5) business days of the effective date of this Eighth Amendment. The Company shall apply the returned amount to the cabling work and wiring for the installation of the new inmate telephones referenced in the Agreement for the Santa Rita Jail based on the Scope of Work/Plans, entitled "Phone Augment Project/Cabling and Wiring" (which is attached to this Eighth Amendment as Exhibit A, and incorporated into and made part of the Agreement by this reference). The Company shall be responsible for the entire cost of the cabling work and wiring for the Santa Rita Jail project directly to the Contractor.

The Company shall work with and obtain the approval of the County's General Services Agency (GSA) and Alameda County Sheriff's Office ("ACSO") before hiring any Contractor to perform the cabling and wiring work described in this section. The Company shall not use or hire any contractor to do any work on County property before obtaining such approval. Any subsequent cabling and wiring work for the Alameda County Jail improvement/Expansion Project is to be project-managed by the Company and, likewise, shall be subject to GSA and ACSO approval. The Company shall abide by the County Project Requirements as outlined in **Exhibit B**, which is incorporated into and made part of this Eighth Amendment by this reference.

The Company shall at all times during the term of the Agreement with the County maintain in force those insurance policies and bonds as designated in the attached **Exhibit C**, which is incorporated into and made a part of this Agreement, and will comply with all those requirements as stated therein. The Company's Contractor(s) shall also maintain in force those insurance policies and bonds as designated in the attached **Exhibit C**, shall comply with all those requirements as stated therein, and shall name the County of Alameda as an additional insured.

All employees of the Contractor must pass an Alameda County Sheriff's Office security site clearance background prior to entering the Premises. The ACSO reserves the right to withhold the security clearance from any individual or employee.

In the event that the Company or its Contractor is unable or unwilling to finish the project of cabling work and wiring, the Company shall return the \$150,000.00 to the Premises Provider. Ownership of any wiring or conduit installed under this Agreement by the Company becomes the Premises Provider's property upon termination and/or expiration of this Agreement.

B. In the Seventh Amendment to the Agreement at page 2 under Section 2, the Agreement states as follows:

The Company's debit application, Interactive Voice Response (IVR), and Web Deposit shall have the capability to interface with the current commissary provider for ease of (i) transferring money from the inmate's trust fund/commissary account to the inmate telephone system, (ii) return any remaining funds to the trust fund/commissary account upon the inmate's release, and (iii) transferring money from visitors in the lobby using the Commissary vendor's kiosks to the inmate's phone account. The Company shall be responsible for the exclusive acceptance of inmate phone and trust account deposits from friends and families via the internet (Web) and/or IVR. The Company shall cover negotiated costs associated with the interface, not to exceed \$10,000. The Premises Provider will coordinate the efforts of the Commissary company to align with the Company's aim to complete the interface. Any delays made by the Commissary company shall not have any adverse repercussions to the Company. Should the Commissary company exceed the interface costs beyond the \$10,000 mentioned above, the payment of that amount will be negotiated and determined between Inmate Welfare Fund (IWF) and the Commissary company.

This language shall be deleted in its entirety and replaced with the following:

The Company's debit application, Interactive Voice response ("IVR"), and Web Deposit shall have the capability to interface with the current commissary provider for ease of allowing purchases of debit phone time. The Premises Provider shall have the right to limit the increments and maximum limit of all debit phone purchases. Purchased debit phone time will be posted to the inmate's Personal Identification Number (PIN) on a weekly basis. All refunds will be managed and facilitated by the Company via a postcard method which will be supplied to the inmate upon release from the County Jail facilities by the Premise Provider. The Company shall submit a monthly invoice and corresponding weekly purchase report to the Premises Provider for the full amount of debit phone time purchased for the prior month of traffic. The Company's debit application, IVR, and Web Deposit shall also have the capability to interface with the Premise Provider's jail management system to transfer money from visitors in the lobby using the Commissary vendor's kiosks to the inmate's phone account. The

Company shall be responsible for the exclusive acceptance of inmate phone and trust account deposits from friends and families via the internet (Web) and/or IVR. The Company shall cover negotiated costs associated with the interface, not to exceed \$10,000. The Premises Provider will coordinate the efforts of the Commissary company to align with the Company's aim to complete the interface. Any delays made by the Commissary company shall not have any adverse repercussions to the Company. Should the Commissary company exceed the interface costs beyond the \$10,000 mentioned above, the payment of that amount will be negotiated and determined between the Premise Provider and the Commissary company.

C. In the Seventh Amendment to the Agreement at page 3, under Section 3 the Compensation section, the Agreement states as follows:

The Company shall pay Premises Provider a monthly commission which would be the greater of 70.5% commissions on all Gross Revenue generated by and through the inmate telephone system or a Minimum Annual Guarantee ("MAG") of \$1,500,000.00. The monthly commission payment, whether 70.5% of Gross Revenue or the MAG, shall be calculated and trued up on an annual basis with no regard to the revenues generated in any other month or year. Should the average daily population ("ADP") and revenue for the Premises Provider's facilities listed in Exhibit A, increase or decrease by 10% or more for three consecutive months, the parties agree to mutually renegotiate any adjustments to the MAG Premises Provider shall provide Company the monthly ADP upon request.

Gross Revenue consists of all compensation, earnings, gain, income, generated revenue, payment, proceeds or receipts paid to or received by Company and in any way connected to the provision of service pursuant to the Agreement. Gross Revenue includes, by way of example and not limitation, the following: all surcharges, per minute fees and any additional fees and/or charges generated by the completion of all calls (including any combination of collect, debit, and pre-paid local, intralata/intrastate, intralata/interstate, interlata/intrastate, interlata/interstate and international calls), additional fees and/or charges added to the total cost of a call or any other compensation received by the Company. The Company shall pay commission on total Gross Revenue (as defined above) before any deductions are made for unbillable calls, bad debt, uncollectible calls, fraudulent calls, LEC adjustments, or any other Company expense. Any additional fees to be added to the called party's bill, paid by the called party (including those associated with establishing/funding pre-paid collect accounts) or paid by the inmate for inmate telephone calls from each of the facilities listed in Exhibit A must be approved by the Premises Provider prior to implementation. The Premises Provider and the Company shall mutually agree upon the method for compensation associated with the additional charges/fees due to the Premises Provider. Any charges/fees added to the called party's bill without the express written consent of the Premises Provider shall carry a fine of \$350.00 per day from the date the additional charges/fees were first added through the date the charges/fees were discontinued. The Premises Provider shall provide the Company with an invoice for the total fine due, and the Company shall remit payment to the Premises Provider within 30 days. The Premises Provider and the Company shall mutually agree whether the charges/fees are to remain.

This language shall be deleted in its entirety and replaced with the following:

The Company shall pay to the Premises Provider a monthly commission which would be the greatest of 70.5% commissions on all Gross Revenue generated by and through the inmate telephone system or a Minimum Annual Guarantee ("MAG") of \$1,500,000.00. The monthly commission payment, whether

70.5% of Gross Revenue or the MAG, shall be calculated and trued up on an annual basis with no regard to the revenues generated in any other month or year. Should the average daily population ("ADP") and revenue for the Premises Provider facilities listed in **Exhibit A** of the Seventh Amendment, increase or decrease by 10% or more for three consecutive months, the parties agree to mutually renegotiate any adjustments to the MAG. The Premises Provider shall provide Company the monthly ADP upon request.

Effective February 11, 2014, the monthly commission on all Gross Revenue generated for interstate traffic shall be calculated at 0%. The monthly commission on all Gross Revenue (as defined) for all other call types shall be 70.5%. The MAG shall remain unchanged.

Gross Revenue consists of all compensation, earnings, gain, income, generated revenue, payment, proceeds or receipts paid to or received by Company and in any way connected to the provision of service pursuant to the Agreement. Gross Revenue includes, by way of example and not limitation, the following: all surcharges, per minute fees and any additional fees and/or charges generated by the completion of all calls (including any combination of collect, debit, and pre-paid local, intralata/intrastate, intralata/interstate, interlata/intrastate, interlata/interstate and international calls), additional fees and/or charges added to the total cost of a call or any other compensation received by the Company. The Company shall pay commission on total Gross Revenue (as defined above) minus revenue from all interstate calls, but before any deductions are made for unbillable calls, bad debt, uncollectible calls, fraudulent calls, LEC adjustments, or any other Company expense.. Any additional fees to be added to the called party's bill, paid by the called party (including those associated with establishing/funding pre-paid collect accounts) or paid by the inmate for inmate telephone calls from each of the facilities listed in **Exhibit A** must be approved by the Premises Provider prior to implementation. The Premises Provider and the Company shall mutually agree upon the method for compensation associated with the additional charges/fees due to the Premises Provider. Any charges/fees added to the called party's bill without the express written consent of the Premises Provider shall carry a fine of \$350.00 per day from the date the additional charges/fees were first added through the date the charges/fees were discontinued. The Premises Provider shall provide the Company with an invoice for the total fine due, and the Company shall remit payment to the Premises Provider within 30 days. The Premises Provider and the Company shall mutually agree whether the charges/fees are to remain.

D. In the Seventh Amendment to the Agreement at page 5, under Section 3, the Agreement creates an annual Technology Grant of One Hundred Fifty Thousand Dollars (\$150,000.00) with the following language:

In addition, Company shall provide a yearly technology grant of one-hundred and fifty thousand dollars (\$150,000.00) The first yearly technology grant will be paid upfront within ten (10) days of commencement of the Agreement and annually thereafter for the remainder of the Agreement term.

This language shall be deleted in its entirety and replaced with the following:

In addition, the Company shall provide to the Premises Provider an annual administrative support payment of one-hundred fifty thousand dollars (\$150,000.00) to be paid by May 1 of each year that the Agreement is in effect starting May of 2015 (or as soon as this Agreement is executed), as allowed by

applicable law and regulation. For 2014 only, GTL shall retain the annual payment of \$150,000.00 referred to as wiring and cabling funds.

- E. Section 5 – Rates of the Seventh Amendment to the Agreement is hereby amended with the following calling rates, specifically addressing the INTERstate calling rates to be in compliance with the Federal Communications Commission (FCC) Docket No. 12-375:

Effective February 5, 2014:

**Collect Calling & Prepaid Collect (AdvancePay) Calling Rates
 Local, Intrastate/Intralata, Intrastate/Interlata & Interstate/Intralata**

Local Rate:

	DAY		EVENING		NIGHT/WEEKEND	
	1 st	EACH ADD'L	1 st	EACH ADD'L	1 st	EACH ADD'L
RATE	Minute	PERIOD	Minute	PERIOD	Minute	PERIOD
9999	3.353	0.0759	3.3151	0.0569	3.2677	0.0569

[THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK.]

Intrastate/Intralata Rate:

	DAY		EVENING		NIGHT/WEEKEND	
	1 st	EACH ADD'L	1 st	EACH ADD'L	1 st	EACH ADD'L
RATE	Minute	PERIOD	Minute	PERIOD	Minute	PERIOD
12	3.353	0.0759	3.3151	0.0569	3.2677	0.0569
16	3.353	0.0759	3.3151	0.0569	3.2677	0.0569
20	3.353	0.0759	3.3151	0.0569	3.2677	0.0569
25	3.391	0.1327	3.3625	0.1138	3.3056	0.0853
30	3.391	0.1327	3.3625	0.1138	3.3056	0.0853
40	3.391	0.1327	3.3625	0.1138	3.3056	0.0853
50	3.4194	0.1517	3.372	0.1233	3.3341	0.0948
70	3.4194	0.1517	3.372	0.1233	3.3341	0.0948
9999	3.4479	0.1991	3.3815	0.1422	3.3625	0.1422

Intrastate/Interlata

	DAY		EVENING		NIGHT/WEEKEND	
	1 st	EACH ADD'L	1 st	EACH ADD'L	1 st	EACH ADD'L
RATE	Minute	PERIOD	Minute	PERIOD	Minute	PERIOD
9999	3.65	0.65	3.65	0.65	3.65	0.65

Interstate/Intralata:

	DAY		EVENING		NIGHT/WEEKEND	
	1 st	EACH ADD'L	1 st	EACH ADD'L	1 st	EACH ADD'L
RATE	Minute	PERIOD	Minute	PERIOD	Minute	PERIOD
9999	3.50	0.30	3.40	0.20	3.40	0.20

**Collect Calling Rates
Interstate/Interlata**

Interstate/Interlata:

	DAY		EVENING		NIGHT/WEEKEND	
	1 st	EACH ADD'L	1 st	EACH ADD'L	1 st	EACH ADD'L
RATE	Minute	PERIOD	Minute	PERIOD	Minute	PERIOD
9999	3.75	0.00	3.75	0.00	3.75	0.00

**Prepaid Collect (AdvancePay) Calling Rates
Interstate/Interlata**

Interstate/Interlata:

	DAY		EVENING		NIGHT/WEEKEND	
	1 st	EACH ADD'L	1 st	EACH ADD'L	1 st	EACH ADD'L
RATE	Minute	PERIOD	Minute	PERIOD	Minute	PERIOD
9999	3.15	0.00	3.15	0.00	3.15	0.00

**Prepaid Card / Debit Calling Rates
All Call Types**

	Surcharge	First and Each Add'l Minute
Local	\$2.69	\$0.10
Intralata/Intrastate	\$2.69	\$0.10
Interlata/Intrastate	\$2.69	\$0.10
Interlata/Interstate	\$3.15	\$0.00
International	See Rate Chart Below	See Rate Chart Below

- F. The Company shall maintain the phone records and recordings for 100 days as required by California law, unless otherwise requested by County.
- G. In addition to the Indemnification provisions outlined in the Agreement, to the fullest extent permitted by law, the Company shall hold harmless, defend and indemnify the County of Alameda, its Board of Supervisors, employees and agents from and against any and all claims, losses, damages, liabilities and expenses, including but not limited to attorneys' fees, arising out of or resulting from the performance of services under this Agreement by the Company's Contractor, provided that any such claim, loss, damage, liability or expense is attributable to bodily injury, sickness, disease, death or to injury to or destruction of property, including the loss there from, or to any violation of federal, state or municipal law or regulation, which arises out of or is any way connected with the performance of this agreement (collectively "Liabilities") except where such Liabilities are caused solely by the negligence or willful misconduct of any indemnitee. The County may participate in the defense of any such claim without relieving the Company of any obligation hereunder.
- The Company shall include the same indemnification language above in its contract with the Contractor and replace the term "Company" with the Contractor's name so that the Contractor is also obligated to indemnify the County of Alameda.
- H. The Company and the Premises Provider hereby delete in its entirety the Exhibit B entitled MEMORANDUM OF UNDERSTANDING Between The County of Alameda and DSI-ITI, LLC re Inmate Banking Services, which was attached to the Seventh Amendment.
- I. Except as set forth above, there is no other revision to the Agreement or the obligations of the Premise Provider, the Company, or Contractor thereunder; and the Agreement remains in full force and effect.

- J. In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained herein, the terms and conditions contained herein will control.

[THE REMAINDER OF THIS PAGE IS INTENTIONALLY LEFT BLANK.]

RateType	Surcharge	First and Add'l Minutes
Canada	\$ 2.79	\$ 0.10
Albania	\$ 2.00	\$ 2.00
Algeria	\$ 2.00	\$ 2.00
American Samoa	\$ 3.15	\$ -
Andorra	\$ 1.25	\$ 1.25
Anguilla	\$ 1.25	\$ 1.25
Antartica and Norfolk Island	\$ 1.25	\$ 1.25
Antigua and Barbuda	\$ 1.25	\$ 1.25
Argentina	\$ 2.00	\$ 2.00
Armenia	\$ 2.00	\$ 2.00
Aruba	\$ 2.00	\$ 2.00
Australia	\$ 1.25	\$ 1.25
Austria	\$ 1.25	\$ 1.25
Azerbaijan	\$ 2.00	\$ 2.00
Bahamas	\$ 1.25	\$ 1.25
Bangladesh	\$ 2.50	\$ 2.50
Barbados	\$ 1.25	\$ 1.25
Belgium	\$ 1.25	\$ 1.25
Belize	\$ 2.00	\$ 2.00
Benin	\$ 2.00	\$ 2.00
Bermuda	\$ 2.50	\$ 2.50
Bhutan	\$ 3.00	\$ 3.00
Bolivia	\$ 2.00	\$ 2.00
Bosnia & Herzegovina	\$ 2.00	\$ 2.00
Botswana	\$ 2.00	\$ 2.00
Brazil	\$ 2.00	\$ 2.00
British Virgin Islands	\$ 2.00	\$ 2.00
Brunei Darussalam	\$ 2.00	\$ 2.00
Bulgaria	\$ 2.00	\$ 2.00
Burkina Faso	\$ 2.50	\$ 2.50
Burundi	\$ 3.00	\$ 3.00
Cambodia	\$ 3.50	\$ 3.50
Cayman Islands	\$ 2.00	\$ 2.00
Central African Republic	\$ 3.00	\$ 3.00
Chile	\$ 1.25	\$ 1.25
China (PRC)	\$ 2.00	\$ 2.00
Colombia	\$ 2.00	\$ 2.00
Congo	\$ 2.50	\$ 2.50
Cook Islands	\$ 4.00	\$ 4.00
Costa Rica	\$ 2.00	\$ 2.00
Croatia	\$ 2.00	\$ 2.00
Cyprus	\$ 2.00	\$ 2.00
Czech Republic	\$ 2.00	\$ 2.00
Denmark	\$ 1.25	\$ 1.25
Dominica	\$ 2.00	\$ 2.00
Dominican Republic	\$ 2.00	\$ 2.00
Ecuador	\$ 2.00	\$ 2.00

RateType	Surcharge	First and Add'l Minutes
Egypt	\$ 2.00	\$ 2.00
El Salvador	\$ 2.00	\$ 2.00
Estonia	\$ 2.00	\$ 2.00
Ethiopia	\$ 3.00	\$ 3.00
Faroe Islands	\$ 2.00	\$ 2.00
Falkland Islands (Malvinas)	\$ 3.00	\$ 3.00
Fiji Islands	\$ 2.50	\$ 2.50
Finland	\$ 1.25	\$ 1.25
France	\$ 2.00	\$ 2.00
French Guiana	\$ 2.00	\$ 2.00
French Polynesia	\$ 3.00	\$ 3.00
Gabonese Republic	\$ 2.50	\$ 2.50
Gambia	\$ 2.00	\$ 2.00
Georgia	\$ 2.50	\$ 2.50
Germany	\$ 1.25	\$ 1.25
Ghana	\$ 2.00	\$ 2.00
Gibraltar	\$ 2.00	\$ 2.00
Greece	\$ 1.25	\$ 1.25
Greenland	\$ 2.50	\$ 2.50
Grenada	\$ 2.00	\$ 2.00
Guadeloupe	\$ 2.00	\$ 2.00
Guam	\$ 3.15	\$ -
Guantanamo Bay	\$ 2.00	\$ 2.00
Guatemala	\$ 2.00	\$ 2.00
Guinea	\$ 2.50	\$ 2.50
Guinea-Bissau	\$ 2.50	\$ 2.50
Guyana	\$ 2.50	\$ 2.50
Haiti	\$ 2.50	\$ 2.50
Honduras	\$ 2.50	\$ 2.50
Hong Kong	\$ 1.25	\$ 1.25
Hungary	\$ 2.00	\$ 2.00
Iceland	\$ 2.00	\$ 2.00
India	\$ 2.50	\$ 2.50
Indonesia	\$ 2.00	\$ 2.00
Iran	\$ 3.00	\$ 3.00
Iraq	\$ 3.00	\$ 3.00
Ireland	\$ 1.25	\$ 1.25
Israel	\$ 1.25	\$ 1.25
Italy	\$ 1.25	\$ 1.25
Ivory Coast	\$ 3.00	\$ 3.00
Jamaica	\$ 2.00	\$ 2.00
Japan	\$ 1.25	\$ 1.25
Jordan	\$ 2.50	\$ 2.50
Kenya	\$ 2.00	\$ 2.00
Kiribati	\$ 3.00	\$ 3.00
Kuwait	\$ 2.50	\$ 2.50
Kyrgyz	\$ 3.00	\$ 3.00

MASTER CONTRACT NO. 900421
013-1-1396- Eighth Amendment

RateType	Surcharge	First and Add'l Minutes
Laos	\$ 3.50	\$ 3.50
Latvia	\$ 2.00	\$ 2.00
Lebanon	\$ 2.50	\$ 2.50
Lesotho	\$ 2.00	\$ 2.00
Liberia	\$ 2.00	\$ 2.00
Libya	\$ 2.00	\$ 2.00
Liechtenstein	\$ 2.00	\$ 2.00
Lithuania	\$ 2.00	\$ 2.00
Luxembourg	\$ 1.25	\$ 1.25
Macau	\$ 2.00	\$ 2.00
Macedonia	\$ 2.00	\$ 2.00
Madagascar	\$ 3.00	\$ 3.00
Malawi	\$ 2.00	\$ 2.00
Malaysia	\$ 2.00	\$ 2.00
Maldives	\$ 3.00	\$ 3.00
Mali Republic	\$ 3.00	\$ 3.00
Malta	\$ 2.00	\$ 2.00
Northern Mariana Islands	\$ 3.15	\$ -
Marshall Islands	\$ 2.50	\$ 2.50
Martinique/French Antilles	\$ 2.00	\$ 2.00
Mauritania	\$ 2.50	\$ 2.50
Mauritius	\$ 3.00	\$ 3.00
Mayotte Island/Comoros	\$ 3.00	\$ 3.00
Mexico	\$ 1.25	\$ 1.25
Micronesia	\$ 2.50	\$ 2.50
Moldova	\$ 2.00	\$ 2.00
Monaco	\$ 1.25	\$ 1.25
Mongolia	\$ 3.50	\$ 3.50
Montserrat	\$ 2.00	\$ 2.00
Morocco	\$ 2.50	\$ 2.50
Mozambique	\$ 2.50	\$ 2.50
Myanmar	\$ 3.00	\$ 3.00
Namibia	\$ 2.00	\$ 2.00
Nauru	\$ 3.00	\$ 3.00
Nepal	\$ 3.00	\$ 3.00
Netherlands	\$ 1.25	\$ 1.25
Netherlands Antilles	\$ 2.00	\$ 2.00
New Caledonia	\$ 2.50	\$ 2.50
New Zealand	\$ 1.25	\$ 1.25
Nicaragua	\$ 2.00	\$ 2.00
Niger	\$ 2.50	\$ 2.50
Nigeria	\$ 2.50	\$ 2.50
Niue Island	\$ 4.00	\$ 4.00
Korea (North)	\$ 3.00	\$ 3.00
Norway	\$ 2.00	\$ 2.00
Oman	\$ 2.50	\$ 2.50
Pakistan	\$ 2.50	\$ 2.50


RateType	Surcharge	First and Add'l Minutes
Palau	\$ 3.00	\$ 3.00
Panama	\$ 2.50	\$ 2.50
Papua New Guinea	\$ 2.00	\$ 2.00
Paraguay	\$ 2.00	\$ 2.00
Peru	\$ 2.00	\$ 2.00
Philippines	\$ 2.00	\$ 2.00
Poland	\$ 2.00	\$ 2.00
Portugal	\$ 1.25	\$ 1.25
Puerto Rico	\$ 3.15	\$ -
Puerto Rico2	\$ 3.15	\$ -
Qatar	\$ 2.50	\$ 2.50
Reunion Island	\$ 3.00	\$ 3.00
Romania	\$ 2.00	\$ 2.00
Russia	\$ 2.00	\$ 2.00
Rwandese Republic	\$ 4.00	\$ 4.00
San Marino	\$ 2.00	\$ 2.00
Sao Tome Principe	\$ 4.00	\$ 4.00
Saudi Arabia	\$ 2.50	\$ 2.50
Senegal	\$ 3.00	\$ 3.00
Seychelles Republic	\$ 3.00	\$ 3.00
Sierra Leone	\$ 2.50	\$ 2.50
Singapore	\$ 1.25	\$ 1.25
Slovak Republic	\$ 2.00	\$ 2.00
Slovenia	\$ 1.25	\$ 1.25
Solomon Islands	\$ 3.00	\$ 3.00
Somali Democratic Republic	\$ 3.00	\$ 3.00
South Africa	\$ 2.00	\$ 2.00
Korea (South)	\$ 1.25	\$ 1.25
Spain	\$ 1.25	\$ 1.25
Sri Lanka	\$ 2.50	\$ 2.50
St. Helena	\$ 3.00	\$ 3.00
St. Kitts/Nevis	\$ 2.00	\$ 2.00
St. Pierre & Miquelon	\$ 2.00	\$ 2.00
St. Vincent & Grenadines	\$ 2.00	\$ 2.00
Sudan	\$ 2.50	\$ 2.50
Suriname	\$ 3.00	\$ 3.00
Swaziland	\$ 2.00	\$ 2.00
Sweden	\$ 1.25	\$ 1.25
Switzerland	\$ 2.00	\$ 2.00
Syria	\$ 2.50	\$ 2.50
Taiwan	\$ 1.25	\$ 1.25
Tajikistan	\$ 2.00	\$ 2.00
Tanzania	\$ 2.50	\$ 2.50
Thailand	\$ 2.00	\$ 2.00
Togolese Republic	\$ 2.50	\$ 2.50
Tonga Islands	\$ 3.00	\$ 3.00
Trinidad & Tobago	\$ 2.00	\$ 2.00

RateType	Surcharge	First and Add'l Minutes
Tunisia	\$ 2.50	\$ 2.50
Turkey	\$ 2.00	\$ 2.00
Turkmenistan	\$ 2.00	\$ 2.00
Turks and Caicos Islands	\$ 2.00	\$ 2.00
Tuvalu	\$ 3.00	\$ 3.00
Uganda	\$ 2.00	\$ 2.00
Ukraine	\$ 2.00	\$ 2.00
United Arab Emirates	\$ 2.50	\$ 2.50
United Kingdom	\$ 2.50	\$ 2.50
Uruguay	\$ 2.00	\$ 2.00
US Virgin Islands	\$ 3.15	\$ -


RateType	Surcharge	First and Add'l Minutes
Uzbekistan	\$ 2.00	\$ 2.00
Vanuatu	\$ 3.00	\$ 3.00
Venezuela	\$ 2.50	\$ 2.50
Vietnam	\$ 3.00	\$ 3.00
Western Samoa	\$ 2.50	\$ 2.50
Yemen	\$ 2.50	\$ 2.50
Serbia	\$ 2.00	\$ 2.00
Zaire	\$ 2.50	\$ 2.50
Zambia	\$ 2.00	\$ 2.00
Zimbabwe	\$ 2.00	\$ 2.00
Palestinian Settlements	\$ 3.00	\$ 3.00
Montenegro	\$ 2.50	\$ 2.50

AGREED TO:


ALAMEDA COUNTY SHERIFFS OFFICE

By: 
 Name: Gregory J. Ahern
 Title: Sheriff-Coroner
 Date: 12/16/15


GLOBAL TEL*LINK CORPORATION

By: 
 Name: Jeffrey B. Haidinger
 Title: President & COO
 Date: 10/5/15

COUNTY OF ALAMEDA

By: 
 Name: John Glenn
 Title: Purchasing Agent
 Date: 12/29/15

APPROVED AS TO FORM, COUNTY COUNSEL

By: 
 Name: L. David Nefouse
 Title: Dep. County Counsel
 Date: 12/9/15