

**COMMISSION ON ACCREDITATION FOR CORRECTIONS
STANDARDS COMPLIANCE REACCREDITATION AUDIT**

Alameda County Sheriff's Office
Santa Rita Jail
Dublin, California

August 8-10, 2016

VISITING COMMITTEE MEMBERS

Cheryl Turner, Chairperson
ACA Auditor
1220 Parkside Green Drive, Unit E
West Palm Beach, Florida 33415
(561) 906-0528
tiffany3346@aol.com

Rodney Prioleau
ACA Auditor
1217 S. 259 Place
Seattle, Washington 98198
(206) 498-7033
r.prioleau@comcast.net

Ray Tamminga
ACA Auditor
2415-39 Aurelius Road
Holt, Michigan 48842-4704
(517) 420-8477
CRAY25@comcast.net

A. Introduction

The audit of the Alameda County Sheriff's Department, Santa Rita Jail, Dublin, California was conducted on August 8-10, 2016, by the following team: Cheryl Turner, Chairperson, Rodney Prioleau, Member and Ray Tamminga, Member.

B. Facility Demographics

Rated Capacity: 3601
Actual Population: 2095
Average Daily Population for the last 12 months: 2417
Average Length of Stay: 157 days
Security/Custody Level: Maximum, Medium, Minimum, PC, AD and SEG
Age Range of Offenders: 18+
Gender: Male and Female
Full-Time Staff: 389
22- Administrative, 23- Program, 344-Security

C. Facility Description

The Alameda County Sheriff's Office, Santa Rita Jail is located at 5325 Border Boulevard, Dublin California. Santa Rita is the fifth largest jail in the nation. The original Santa Rita Jail (SRJ) opened in January of 1947. It served as a replacement for the original County Prison Farm that operated on 275 acres next to Fairmont Hospital in San Leandro. The old SRJ was about 1000 acres of World War II military base known as Camp Schumacher adjacent to the existing site of the Camp Parks Reserve Training Center. The original site included a Navy Brig that was converted into a maximum-security facility known as Greystone. A wire-enclosed complex of eight barracks was converted into a minimum and medium security facility that was known as the Compound. Women were housed in a horseshoe shape barracks known as Women's Quarters.

After some time SRJ became overcrowded and the changing demographics of the jail population made it difficult and costly to operate the aging facility in a safe manner. In 1983 construction of the new SRJ began. Construction costs of the new SRJ totaled about 172 million. State bonds augmented by matching local funds made the project possible. With a building cost of approximately 172 million, the facility opened in September of 1989, and was located on 113 acres, the facility is 928,795 square feet spanning half a mile in length and one fourth mile wide. State-of-the art criminal justice systems serve the internal operation while the large rooftop solar power system converts enough electricity to power nearly one half of the facility's electrical needs during the daylight hours.

Since its inception the beautification of the facility and grounds has been well maintained. It is considered a "mega-jail", it ranks as one of the largest facilities in the nation. SRJ is proudly accredited by ACA.

The Santa Rita Jail is recognized as one of the most technologically innovative jails in the world. A robotic system delivers laundry, supplies, and food to all the areas of the 113 acre campus. State-of-the art criminal justice systems serve the internal operation while the large rooftop solar power system converts enough electricity to power nearly one half of the facility's electrical needs during the daylight hours.

Sheriff Ahern's philosophy of cost-effective delivery of services is reflected in the private sector partnership that supports the Jail's operation. A modern cook 'chill food service operation produces 24,000 economic meals per day. There on-site medical and mental health services save money while simultaneously reducing the patient load at county medical facilities.

Throughout its history, the Santa Rita Jail has served the criminal justice system and contributed to the safety of the citizens of Alameda County by providing a safe, secure and humane environment for inmates and staff.

The jail is part of a complex that includes the Office of Emergency Services, the Sheriff's Regional Training Center and a Colorado State Patrol station. The Sheriff's Office firing range is also located on the property. The jail serves an area known as the tri-valley with five communities. The Alameda County Jail is a single level structure with a total of 18 housing units. There are nine maximum security male housing units that are divided into pods or segregated living areas. Each housing unit has 96 cells with six recreation areas. There are two male medium security units composed of 96 cells divided in half, with 48 cells located on either side of the house. There are five minimum security dormitory style housing units for males. This security classification allows access to a recreation yard with softball, basketball, volleyball and aerobic style recreation stations. There are two and a half female housing units. One unit houses medium security and the other unit is divided with minimum and maximum custody inmates. Located between the two housing units is an OB-GYN clinic. There is also one special housing unit (#25) which combines living and at one point instructional programs, such as culinary arts, barbering, cosmetology and baking. These programs are not in use at this time due to the facility is in the process of receiving a new vendor.

The core building connects the maximum and medium/minimum housing units and is divided into five sectors. Sector one includes the chapel, a muster room, and inmate classroom and jail accreditation offices. Sector two houses the inmate gym, Staff dining, and the medical unit. Sector three houses inmate services offices, a muster room, staff locker rooms and central control. Sector four includes a line-up room, classifications office, administration and California Department of Corrections offices. Sector five consists of intake, transfer and release, records, property and accounting, medical prescreening and classifications. At the north end of the property are maintenance and support services for the facility. The laundry, emergency generators, chillers and boilers are in this area and are the kitchen and bakery.

The Alameda County Jail features a unique Automated Guided Vehicle System, (AVGS). These vehicles, battery operated and semi-intelligent, follow pre-determined guide paths throughout the facility. This unique robotics system is the first of its kind, and is capable of operating 24 hours a day with minimal maintenance and operator involvement. Besides being unique the system saves the facility a great deal of man hours and reduces inmate interaction in the distribution of food resulting in fewer contraband issues throughout the facility.

The Alameda County Jail also features a large rooftop solar power system that converts enough electricity to power most of the facility's electrical needs during daylight hours. A hydrogen fuel cell plant transforms hydrogen from natural gas into electricity and water and produces one megawatt of power. Power from this unit, along with the solar power has reduced the jails power purchase as much as 80% during peak-demand summer months. In the past several years the facility has added five windmills to the grounds, also adding to help meet their electrical needs. The Santa Rita Jail is considered one of the 'greenest' county facilities in the country. The facility's perimeter is well-lit and surrounded by a double roof of fencing topped with razor wire. A motion sensor system is located between the two fences. Central control monitors the perimeter continually through use of video cameras and underground sensors.

The Alameda County Sheriff's Office has been on the cutting edge of education and vocational training for over 20 years including the opening of the Sandy Turner Educational Center in 1999. It has always been the Sheriff's goal to reduce recidivism and give offenders a path back to their communities.

MISSION STATEMENT

- Ability to enforce the law fairly
- Commitment to professionalism
- Service to the community with integrity and trust
- Obligation to duty with honor and pride

D. Pre-Audit Meeting

The team met on August 8, 2016, in Dublin, to discuss the information provided by the Association staff and the officials from the Alameda County Sheriff's Office Santa Rita Jail.

The chairperson divided standards into the following groups:

Standards #4-ALDF-5C-01 to #4 ALDF-7G-01, Cheryl Turner (Chairperson)
Standards #4-ALDF-1A-01 to #4-ALDF-3A-02, Rodney Prioleau (Member)
Standards #4-ALDF-4A-01 to #4-ALDF-5B-18, Ray Tamminga (Member)

E. The Audit Process

1. Transportation

The team was escorted to the facility by Sean Tyrrell, Sergeant.

2. Entrance Interview

The audit team proceeded to the office of Jason Arbuckle, Lieutenant. The team expressed the appreciation of the Association for the opportunity to be involved with Alameda County Sheriff's Department in the accreditation process

Note, Due to prior obligation of the Sheriff and his executive staff, the team began the tour and held the formal entry meeting at 10:00 a.m.

Jason Arbuckle and Sean Tyrrell escorted the team to Sheriff's conference room where the formal entry meeting was held. Sheriff Gregory J. Ahern and his staff greeted and welcomed the team. It was explained that the goal of the visiting team was to be as helpful and non-intrusive as possible during the conduct of the audit. The chairperson emphasized the goals of accreditation toward the efficiency and effectiveness of correctional systems throughout the United States.

The audit schedule was also discussed at this time. Each staff person introduced themselves and gave a brief description of their role at the Alameda County Sheriff's office Santa Rita Jail. The audit team members then introduced themselves and provided background regarding their correctional experience and involvement in the accreditation process. The chairperson explained the mandatory standard would be audited first and any issues would be brought to the immediate attention of the Accreditation Manager.

The chairperson then re-affirmed there have been no consent decrees, class action lawsuits or adverse judgements against the Alameda County Jail. The staff was informed the team would keep them abreast during the entire audit.

The chairperson also advised the facility how important it is to ensure staff are met and spoken to. The chairperson further went on to say if over the course of the audit, if there was anyone who we overlooked that the administration knows really wanted to speak with us to let us know and we would make sure we met with them. This is a team effort and everyone needs to know they are a vital part in the process.

The following persons were in attendance:

Gregory Ahern	Sheriff
Richard Lucia	Undersheriff
Brett Keteles	Assistant Sheriff
Carla Kennedy	Commander
Nathan Schmidt	Captain
Tara Russell	Captain
Jason Arbuckle	Lieutenant
David Vandagriff	Lieutenant
Michael Molloy	Lieutenant
Peter Slaughter	Lieutenant
Sean Tyrrell	Sergeant, Accreditation Manger
Lori McConnell	Aramark, Resident District Manager
Renee Garcia	Aramark
Elva Felix	GSA/Janitorial
Charmaine Roberts	Criminal Justice Mental Health (CJMH)
Andrea Williams	Corizon
Kiyaki Getachew	Corizon
Tori Garcia	Corizon
Jane Edwards	Sheriff's Technician
Cheryl Leines	Sheriff's Technician
Jessica McLaughlin	Sheriff's Technician
Tom Silveria	Sheriff's Technician

3. Facility Tour

The team toured the entire facility from 7:40 a.m. to 9:45 a.m. and from 10:45 a.m. to 5:00 p.m., on the first day and from 7:30 a.m. 10:45 a.m. on the second day. The following persons accompanied the team on the tour and responded to the team's questions concerning facility operations:

Sean Tyrrell	Sergeant, Accreditation
Jason Arbuckle	Lieutenant
Nate Schmidt	Captain
David Vandagriff	Lieutenant
Donald Madsen	Deputy
Larry Barbier	Deputy
Jane Edwards	Sheriff Technicians
Tom Silverira	Sheriff Technicians
Jessica McLaughlin	
Cheryl Leines	

The team observed posting in the facility of the upcoming audit for staff and inmates knowledge.

4. Conditions of Confinement/Quality of Life

During the tour, the team evaluated the conditions of confinement at the facility. The following narrative description of the relevant programmatic services and functional areas summarizes the findings regarding the quality of life.

Security:

At the Santa Rita Jail security is major concern. Security staff works two 12 hour shifts or three 8 hour shifts. The shift hours are as follows: 1st: 0500-1700/ 2nd: 1700-0500/3rd:0700-1900/4th:1900-0700 Detention Officers are equipped with VIEUE Body Cameras, as part of their duty uniform. The facility is monitored by a 418 internal cameras 32 cameras in Intake Transfer and Releases (ITR), 13 perimeter cameras and 12 cameras in the Sandy Turner II Education Center. The perimeter is secured by a double row of fourteen-foot chain link fencing topped with ribbon wire. The space between the fences features underground sensors, and above-ground motion detectors that control large pods of lights.

Santa Rita Jail has control centers that serve as check points (CP); CP1, CP11 & CP 52. CP 52 is an armed post opened 24 hours a day seven days a week. This post is staffed by one Detention Officer. This entrance allows vehicles access into the secure confines of the facility and has video surveillance and interlocking sally ports.

The Security staff enters the facility via the main staff entry or the secured entry at CP-52. The visitor entrance is staffed and makes use of a magnetometer for guests to pass through. All visitors sign in and are issued badges according to their purpose in the facility.

Facility keys are secured on the inside of six security key cabinets (Key Tracker). Staff accesses the cabinets by an electronic fingerprint system and personal I.D. code. Once the key cabinet is open, staff may only remove those keys they have authorization to use. Security keys are returned in the same manner as they were removed. The facility has a (Sen somatic Anti-theft system) placed by the exits. This system will sound an alarm if the security keys go beyond the secured perimeter. All keys inside the safe have been inventoried and tagged.

All weapons qualified officers are issued an assigned duty weapon and weapons locker. This facility conducts weapons qualification and requalification three times a year. There are 400 gun lockers inside the secured perimeter. The arsenal is located inside the secured perimeter. All weapons, ammunition, and chemical agent inventories were found to be accurate. Accurate logs were kept of issue and control of weapons.

The facility has been budgeted for some major security upgrades in the near future.

Along with some security improvement, the facility must reconstruct its ramp entrance to be in compliance with ADA standards. The budget for the security upgrades is pending final approval from local authorities.

Environmental Conditions:

Environmental conditions were found to be in compliance. The grounds entering the facility were manicured by county employees. Noise levels within the facility do not exceed 70 DBA. Temperature ranges are well within acceptable comfort levels in all areas of the jail. Temperature logs are maintained weekly and when adjustments are needed, the maintenance staff is available to make the necessary adjustment. There were no inmate complaints about the temperature in the living areas. The inmate living areas were very clean and personal items neatly stored. Water temperatures were within an acceptable range. None of the day rooms had glazing but each general population cell does have a window.

All lighting and exit signs were found to be in proper working order. The day rooms had adequate space for the inmates to exercise and participate in small group activities. There were enough tables for feeding and inmates were given enough time to consume their meals.

Depending on classification, many housing units featured vending machines with a wide selection of food items. Canteen also provides the normal commissary ordering system which includes hygiene products, writing materials and some personal clothing. Inmates are provided with appropriate clothing for cooler temperatures. Water temperatures were well within the appropriate ranges. All housing areas had good ventilation with no noticeable collections of dust in the vent openings.

Sanitation:

Throughout the facility the floors and walls were found to be clean. The janitorial closets were clean and neatly organized. Inmate workers in the living units maintain the cleanliness of the living areas. The inmate living areas were found to be clean and orderly. The showers and rest rooms were found to be clean, well maintained and free of mold or mildew. In the housing units the inmates are required to take care of their personal space and keep their property in the storage space provided. The facility has civilian custodial staffs that maintain the cleanliness of the administration area.

The necessary furnishings and linens are provided for each of the units and linens are sent to the central laundry for washing. The units were clean and well organized. The facility and dishwashing stations in the food service area complied with standards and local regulations. Health and sanitation inspections were current and appropriately documented. The facility has a current contract with the local services to manage ant pest control issues.

Chemical control was good throughout the housing units as was the control of mops, brooms and buckets. The appropriate MSDS sheets were on location where the chemicals were being stored

Fire Safety:

The facility has a regularly tested fire alarm and sprinkler system. The facility is served by the Dublin Fire Department and the nearest station is located one block from the jail. The facility has a qualified Fire/Safety officer on duty. The fire enunciator boards are located in Master Control and inspections by the servicing company were in order. Weekly and monthly facility inspections are obviously keeping the building free of extra trash and debris.

Fire protection is provided by means of smoke detectors and fire extinguishers throughout the facility and all floors have a sprinkler system. There is a total of 304 fire extinguishers located through-out the jail. Fire drills are conducted in all areas of the jail on a quarterly basis and on all three shifts. All staff interviewed knew what to do in case of a fire and had received fire extinguisher training. Inmates interviewed reported fire drills are conducted on a regular basis and vary on the time of day and on different shifts. The fire extinguishers and fire alarms are inspected and maintained on a regular basis. All exit signs were unobstructed and evacuation plans posted in all areas of the facility. The annual fire inspection was conducted on 8/14/15.

Food Service:

Food Service operations at the Santa Rita Jail are operated by Aramark. The Prisoners are fed in each of the housing units on trays that are prepared in a large central cook-chill kitchen and are distributed by a robotic system of carriers on an electronics rail system. Each housing unit has dining tables in a central area and trays are taken off carts in warmers. The kitchen utilizes quick chill technology to freeze the food and distribute each meal the day before it is served. A system or robotic carrier takes the carts to the housing units where they are stored in colors unit time for serving. They are then put in warming ovens to reach proper temperatures and then served. Prisoners are served two hot and one cold (lunch) meal each day. They utilized a four-week cyclical menu offering 2,600 calories per day.

The Cook Chill Kitchen utilizes 131 inmates in two shifts to prepare approximately 15,000 meals per day for the inmate and the Santa Rita Jail and the Glenn E. Dyer Detention Facility in downtown Oakland and also for six other county jails in the area. 2,000 of those daily meals are trayed for the Santa Rita Jail and the others are distributed in bulk by four refrigerated trucks. The kitchen was thoroughly toured by the audit team and found to very clean. All coolers and freezers were clean, dry and properly stored with proper temperatures.

Food temperatures are checked constantly and recorded. The food was sample and found to be quite tasty and well presented.

The robotic transport system has been in place since the facility opened in 1998 and has a number of staff assigned to keep it running properly. Each transport carrier (robot) is separately programmed to carry out its duties as the proper time.

Medical Care:

Health Care Services at the Santa Rita Jail are provided by Corizon Health Care Services, Inc. They have been the Health Care Services Provider since 2011 when PHS merged with CMS to form this company. Prior to that PHS had provided services since 1989 at this facility. The current contract will expire on September 30 of this year and a new provider (California Forensic Medical Group) is scheduled to begin providing services here then.

Corizon provides a full range of Health Care Services including: Medical, Dental, Pharmacy, Perinatal, Laboratory, X-Ray, Dialysis, Specialty Care and a Medical Housing Unit with 22 beds of which seven cells are equipped with Negative Pressure. Staffing includes a Medical Director, four Physicians, three Nurse Practitioner/Physicians Assistants, a Dentist, a Health Services Administrator, an Assistant HSA, a Director of Nursing (DON), a Communicable Disease Specialist, a Case Manager, a Dental Assistant, an Administrative Assistant, a Medical assistant, a Perinatal Coordinator and Educator, a Medical Records supervisor, 14 Medical records clerks, a Laboratory Technician, 28 Registered Nurses (RN's), 38 Licensed Vocational Nurses (LVN's) and 3 Nurse Supervisors. There are also part-time Contractual Specialists in the fields of Optometry, Ortho, OB/GYN, AIDS/HIV, and Physical Therapy on-site. Nursing staff work three shifts that operate from 7:00 a.m. to 3:30 p.m., 3:00 p.m. to 11:30 p.m. and from 11:00 p.m. to 7:30 a.m.

Pharmacy Services are provided by Maxor and are staffed by three Pharmacists and three Pharmacy Technicians. Pill lines are conducted by the LVN's through pill carts that are transported to each housing unit. The Pharmacy was found to be secure and busy with a full formulary in place.

Medical Care is provided twenty-four hours per day, seven days per week by staff at the facility, and includes on-call coverage by providers. Sick call services are provided daily at each housing unit in an adjacent medical exam room and nursing station. Inmates fill out sick call request slips, place them in locked boxes in the housing units and are picked up by nursing staff daily. There is a \$3.00 co-pay for prisoner initiated sick call visits.

A 24 bed Medical Housing Unit that includes seven negative pressure cells is located in the health care clinic area. There were eight patients occupying beds in this unit at the time of our tour.

The Dental clinic has two chairs and is manned by a Dentist and Dental Assistant. The clinic includes a full panoramic X-ray unit and is open five days per week. All tools, needles, and caustics were checked and found to be well inventoried and controlled.

There was one exception of x-ray Developing Fluid that was not inventoried and an MSDS sheet was not available. This issue was being addressed before the audit team completed its audit.

A Dialysis Unit is also on site with two stations to provided services to those needing it. There was one patient receiving Dialysis during the tour of the medical unit.

Mental Health Services are provided by a separate group of Alameda County Behavioral Health Care Services employees through the Criminal Justice Mental Health Care (CJMH) Program.

Hospital and emergency care services are provided locally at the Highland Alameda County Hospital or the Stanford Valley Care Medical Facility.

First Aid kits are located throughout the facility and there are also 56 AED's in place in strategic locations. The auditor checked several and found them to be sealed with proper inventories and the AED's had all been checked.

Intake assessments are done 24/7 on all incoming prisoners in the intake processing area before placement in a housing unit. There are three nurse stations currently in the intake area and a separate office for a Mental Health Professional where a complete mental health screening is completed. The initial screening is done in two separate steps as the intake officer asks a series of questions and summons a nurse if any of the initial questions are responded to with a "yes" answer. The nurse then proceeds to further screen the prisoner and determine what action should be taken if any at that time. Prisoners are then searched, dressed out and further processed before being seen by the intake nurse. This process was observed several times throughout the audit and concern was voiced about the confidentiality of that original screening process at the front desk. That screening is done from behind a glass partition with two deputies observing the questions and answers. The audit team was told that the intake area will soon be remodeled to address concerns of privacy for the incoming prisoners.

During the tour, several areas were inspected and counts checked of sharps, tools and caustics. Throughout the clinic, medical housing unit, dental clinic, dialysis clinic, and exam rooms, all counts were found to be accurate, with all items securely controlled. The Medical areas were all very clean and sanitary. Staff was all very professional and busy ensuring proper medical care was given.

This is a very large facility with a high turnover of prisoner patients and all appeared to be well cared for. There were very few complaints of inadequate medical care from the prisoner population.

The Outcome Measures and Significant Incidents were reviewed with the Medical staff and for the most part were found to be unremarkable and consistent with the needs of a population of this type and size.

It was noted that there had been seven suicides within the three years of the accreditation period and twenty-one deaths overall. Mortality reviews were completed on all but the number of suicides appears to be high.

Recreation:

The Santa Rita Jail provides a variety of recreational opportunities for inmate of the facility. Each housing unit has a dayroom and outdoor recreation area for inmate use during free time. There is a large and spacious indoor gymnasium also available at the facility. Outdoor activity include basketball, softball, volley ball and hand ball.

A large, grassy yard with stationary equipment is also available adjacent to the minimum housing unit. Dayrooms are also large and very airy. In door opportunities include board games such as chess, and checkers. Recreational television and movie programming is provided by means of stationary televisions which are in place in each of the living units' day room. All recreational activities are monitored and supervised by the on-duty security deputy and the control room technician/deputy.

During this audit period the Santa Rita Jail has continued to have difficulty ensuring all inmates have at least one hour of daily physical exercise outside their cell and outdoor when weather permits. The Santa Rita Jail is found non-compliant with ACA Standard 4-ALDF-5C-01.

Religious Programming:

The Santa Rita Jail provides a variety or religious service to the inmate population. Religious services are coordinated by George Mathews, Chaplain. Approximately 100 volunteers enter the facility weekly to conduct varies services with approximately 835 inmates attending difference services per week.

Religious service is readily available to all inmates, which include Catholic, Jewish, Christian, Islam, Jehovah Witness. If other groups request services, the chaplain works to provide volunteers leads for the requested service. In addition, they are also involved in providing AA and NA groups. During the audit a visit with the chaplains revealed that a total of four chaplains provide services to the jail.

Offender Work Programs:

The Santa Rita Jail offers over 200 plus jobs in such areas as food service, laundry, and facility sanitation. There are currently 12 inmates assigned to the laundry on each of the two shifts. In the booking area there are three inmates assigned per shift and four to six inmates are assigned to each housing unit. The inmates we spoke with stated they take pride and enjoyed the opportunity to work and be active in a productive activity.

Academic and Vocational Education:

There is currently no K-12 or vocational type education programs being run as the contract for the educational programs expired on June 30 of this year and no classes have been run since that date. The bids for the new contractor were submitted in February but the contract finalization process has not yet been completed by the County Board of Supervisors. A new learning center building has been completed with four new class rooms to add to their existing five classrooms but sits idle while the contract gets finalized. Expectations are that the contract will be approved and signed on September 13 and classes will start on September 14. The education facilities consist of two classroom buildings called the Sandy Turner Educational Facility. There have been some college level courses run through the Chabott College in nearby Haywood and some substance abuse classes run by an interim teacher.

Social Services:

The Santa Rita Jail provides social services through counselor and volunteers who in combination with community agencies, try to assist inmates both while incarcerated and with the transition back into the community.

One of more unique programs at the jail is the Teaching and Loving Kids (TALK) program. Male inmates who qualify are allowed time with their children one day a week in the gymnasium. The gym is segmented into carpeted areas that feature toys games and educational tools for the father to use in working with their children.

Another program, Maximizing Opportunities for Mothers to Succeed (M.O.M.S.) combines intensive individual and group training, case management, housing assistance and other services during incarceration with a range of community-based post-release services. This program for pregnant and parenting women incarcerated in county jails was the subject of a feature article in the American Jails magazine in 2003.

The Santa Rita Jail employs a team of mental health counselors who assist in assessing the mental health status of incoming residents and provide a number of services to current facility residents such as crisis intervention and stabilization. In addition, AA and NA meeting for the females and males are also provided to the inmate population

The in-custody Re-Entry Center was opened in April of 2014 at the Santa Rita Jail.

The mission of the Santa Rita Jail Transition Center (SRJTC) in collaboration with the Alameda County Probation Department is to help provide key resources in pre-release setting for individuals sentenced to county jail and /or subsequently re-entering society. The SRJTC helps afford those and opportunity for a successful re-entry back into the community, maintain and /or gain employment, make positive changes in their lives, reduce jail overcrowding and move forward with their lives and avoid going back to jail.

The inmates we talked with stated they very happy to be involved in programming and spending time with their children. The Santa Rita Jail does an outstanding job in providing social services to the jail population.

Visitation:

Visitation for Santa Rita inmates is held in visiting rooms located above each of the housing units. Visitors are processed at the front desk then walk in elevated hallways to a visiting area above the housing unit of the inmate they are visiting when a non-contact visiting booth is utilized for their visit. All visits are non-contact and last one half hour each. The inmate is brought up a stairway from their housing unit to the visiting area. There are nine visiting booths in each housing unit and a total of 8 visiting areas for a total capacity of 72 visits possible at one time. Visiting hours are from 7:00 a.m. to 8:00 p.m. on Wednesday through Sundays. There is also two pass-through type non-contact visiting booth in each visiting area for attorney and clergy visit. Arrangements for contact and special visits can be made when approved.

Arrangements for visitation can be made online and all visits must be scheduled at least two days in advance. Visitors must fill out applications to visit and are all screened before approval. A process of video visitation is going to be installed soon as it is currently out for bid. Visitors will be able to schedule a video visitation from a remote location. There have been 18,961 visits year -to- date as of June 30.

Library Services:

The Santa Rita Jail leisure reading materials are provided under a contract with the local library that sends library staff to the facility with books according to a weekly schedule. These library staff goes from housing unit to housing unit with books carts and check books and magazines out to the inmate. There are over 5000 books on hand. Each housing unit receives six Oakland Tribunes daily, paid for out of the inmate welfare fund.

The Law Library services are provided under contract with a legal research company, Under the contract, the firm supplies trained staff who responds to inmate request for case law and forms on a daily basis.

Laundry:

The Santa Rita Jail maintains a centralized laundry which is equipped with five commercial grade washers and eight dryers. The Laundry is supervised by four security staff and using 13 inmates per shift and open seven days a week. Laundry is delivered to the housing units by the robotics system. The inmate population receives two sets of clothing each week which includes two uniforms, two underwear, two pair of socks and two sheets and towels. Blankets are exchanged quarterly. All the chemicals in laundry are closely inventoried and automatically dispensed in the washer. There are ample storage of extra uniforms and clothing on hand and when needed.

F. Examination of Records

Following the facility tour, the team proceeded to the conference room to review the accreditation files and evaluate compliance levels of the policies and procedures. The facility has no notices of non-compliance with local, state, or federal laws or regulations.

1. Litigation

Over the last three years, the facility had no consent decrees, class action lawsuits or adverse judgments.

2. Significant Incidents/Outcome Measures

The audit team reviewed and discussed the Significant Incident Summary and Outcome Measures worksheet and found the numbers reflected in the report are consistent with the overall mission and security level of the facility

The data reported on the SIS indicated low numbers for each category, the reported numbers are considered reasonable based on inmate demographics.

The data reported on the Outcome Measures also appeared reasonable for the reporting period.

3. Departmental Visits

Team members revisited the following departments to review conditions relating to departmental policy and operations:

<u>Department Visited</u>	<u>Person(s) Contacted</u>
Food Service	Lori McConnell, Resident District Manager Mikaele Koreti, Aramark Supervisor Mike Lampkin, Aramark Supervisor Renee Garcia, Aramark Trainee Rehan Anwar, Aramark Food Service Director Renato Madrigal, Deputy Michael Bratt, Deputy
Medical	Jane Edwards, Sheriff Technician Kiyaki Getachew, Asst. HSA Andrea Williams HSA Deputy Rocha
Pharmacy Intake	Dennis Dee (Danya Mageloff), Nurse Deputy Haub
Print Shop	Elizabeth Ferrante, Technicians Riad Cherifi, Technicians
Warehouse	Chris Veazey, Sheriff's Technicians Jesse Sanchez, Storekeeper II Jay Washam
Mail Room Control Point I Armory	Tammy Semmel, Sheriff's Clerk Susan Anderson, Sheriff's Technician Jason Arbuckle, Lieutenant Sean Tyrrell, Sergeant
Training	Michelle Costieu, Sergeant

4. Shifts

The Santa Rita Jail operates on two 12 hour shifts.

a. Day Shift

The team was present at the facility during the day shift from 7:30 a.m. to 5:00 p.m. and 5:00 p.m. to 11:00 p.m. and from 7:30 a.m. to 7:30 p.m. on the second day. The team toured the facility and visited with staff and inmates as we moved about the jail, visiting all areas of the facility.

Staff was extremely positive about their work and knowledgeable about their facility operations. The officers reported they enjoyed working at the facility and felt it was a good and safe place to work. All the staff the team spoke with stated they were planning on making corrections a career and some of them were looking for promotional opportunities within the field of corrections. Staff that was present stated they had participated in a fire drill during the past quarter and knew what to do during the fire drill and was pleased with the training they received to perform their jobs.

The team also attends the shift briefing and had an opportunity to view the staff training taking place and visit with staff.

b. Night Shift

The team was present from at the Santa Rita Jail during the night from 5:00 p.m. to 11:00 p.m. The team found the staff to be professional and eager to talk with us regarding the operation of the jail and their job duties. They clearly understood their job responsibilities and took pride in what they are doing for the Santa Rita Jail.

All staff the team spoke with stated that they were pleased with the training and they recognize this is a growing population in the jail and presents unique challenges; however, they would like to see more training dealing with mental illness. They all reported that they were current with on their required Firearms, CPR and First Aide training.

5. Status of Previously Non-compliant Standards/Plans of Action

The team reviewed the status of standards previously found non-compliant, for which a waiver was not granted, and found the following:

Standard #4-ALDF-1A-17

EACH DAYROOM PROVIDES A MINIMUM OF 12 SQUARE FEET OF TRANSPARENT GLAZING WITH A VIEW TO THE OUTSIDE, PLUS TWO ADDITIONAL SQUARE FEET OF GLAZING PER INMATE WHOSE ROOM/CELL DOES NOT CONTAIN AN OPENING OR WINDOW WITH A VIEW TO THE OUTSIDE.

AUDITOR'S RESPONSE

The team stands by their decision and does not support the appeal.

Standard #4-ALDF-2A-52

WRITTEN POLICY, PROCEDURE AND PRACTICE REQUIRE THAT ALL SPECIAL MANAGEMENT INMATES ARE PERSONALLY OBSERVED BY A CORRECTIONAL OFFICER TWICE PER HOUR, BUT NO MORE THAN 40 MINUTES APART, ON AN IRREGULAR SCHEDULE. INMATES WHO ARE VIOLENT OR MENTALLY DISORDERED OR WHO DEMONSTRATE UNUSUAL OR BIZARRE BEHAVIOR RECEIVE MORE FREQUENT OBSERVATION, SUICIDAL INMATES ARE UNDER CONTINUOUS OBSERVATION.

AUDITOR'S RESPONSE

The team would support the plan of action.

Standard #-ALDF-5C-01

INMATES HAVE ACCESS TO EXERCISE OPPORTUNITIES AND EQUIPMENT, INCLUDING AT LEAST ONE – HOUR DAILY OF PHYSICAL EXERCISE OUTSIDE THE CELL, AND OUTDOORS WHEN WEATHER PERMITS.

AUDITOR'S RESPONSE

The team would support the plan of action.

G. Interviews

During the course of the audit, team members met with both staff and offenders to verify observations and/or to clarify questions concerning facility operations.

1. Offender Interviews

The team interviewed approximately 78 inmates during the facility tour and the revisiting of housing units. All of the inmates stated that they felt safe in the facility. They reported that they were treated fairly by staff, and their basic needs, including food and medical were being met. They have access to telephones, mail and staff when needed.

The inmate morale appeared to be fair and they were cooperative and respectful during the audit. Staff was observed interacting with inmates. There were no major or consistent complaints received by the audit team. The inmates reported the facility was safe and they were treated with respect by most of the staff. They also reported that they participate in fire drills on a regular basis.

2. Staff Interviews

The team interviewed approximately 68 staff members during the tour and the revisiting of the housing units and various areas of the facility. During the interviewing of staff and deputies one of them was asked if he was Sheriff's for a day what he would change. The deputy stated he would not change anything. Most of the staff members expressed grateful they were to be employed at the Santa Rita Jail. The staff was knowledgeable of their job responsibilities and look forward to the future of the department.

There was a normal working relationship between the departments and communication flowed freely. Gender and ethnic diversity was good and morale also appeared to be good. All staff was well verse on fire evacuation procedures in the jail. Staff was also knowledgeable in their post orders and job duties. Staff reported that they have received the require 40 hours of annual training and that they were receiving adequate training to perform the required duties.

Staff also reported that they were aware of the upcoming audit and had been involved.

H. Exit Discussion

The exit interview was held at 5:00 p.m.in the Sheriff's conference room with Gregory Ahern, Sheriff, and 19 staff in attendance.

The chairperson explained the procedures that would follow the audit. The team discussed the compliance levels of the mandatory and non-mandatory standards and reviewed their individual findings with the group.

The chairperson expressed appreciation for the cooperation of everyone concerned and congratulated the facility team for the progress made and encouraged them to continue to strive toward even further professionalism within the correctional field.

AMERICAN CORRECTIONAL ASSOCIATION
AND THE
COMMISSION ON ACCREDITATION FOR CORRECTIONS

COMPLIANCE TALLY

Manual Type	Adult Local Detention Facilities, 4 th Edition	
Supplement	2014 Standards Supplement	
Facility/Program	Santa Rita Jail Alameda County Sheriff's Department	
Audit Dates	August 8-10, 2016	
Auditor(s)	Cheryl Turner, Chairperson, Rodney Prioleau, Member, Ray Tamminga, Member	
	MANDATORY	NON-MANDATORY
Number of Standards in Manual	60	323
Number Not Applicable	02	33
Number Applicable	58	290
Number Non-Compliance	0	03
Number in Compliance	58	287
Percentage (%) of Compliance	100%	99.0%
<p>Number of Standards <i>minus</i> Number of Not Applicable <i>equals</i> Number Applicable</p> <p>Number Applicable <i>minus</i> Number Non-Compliance <i>equals</i> Number Compliance</p> <p>Number Compliance <i>divided by</i> Number Applicable <i>equals</i> Percentage of Compliance</p>		

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Alameda Co. Sheriff's Department
Santa Rita Jail
Dublin, California

August 8-10, 2016

Visiting Committee Findings

Non-Mandatory Standards

Non-Compliance

Standard #4-ALDF-1A-17

EACH DAYROOM PROVIDES A MINIMUM OF 12 SQUARE FEET OF TRANSPARENT GLAZING WITH A VIEW TO THE OUTSIDE, PLUS TWO ADDITIONAL SQUARE FEET OF GLAZING PER INMATE WHOSE ROOM/CELL DOES NOT CONTAIN AN OPENING OR WINDOW WITH A VIEW TO THE OUTSIDE.

FINDINGS:

All inmate cells/dorms have exterior windows; these windows have frosted glass which prevents the inmate from having a view of the outside.

AGENCY RESPONSE:

Waiver Request

The following barriers to compliance with the above referenced non mandatory standard were identified:

- 1) All inmate cells/dorms have exterior windows. However, these windows have frosted glass which prevents the occupants from having a view of the outside.
- 2) Housing unit design places inmate dayrooms adjacent only to other interior walls/spaces, preventing the installing of exterior glazing which would provide an outside view.

In attempting to formulate possible courses of corrective action, the following determinations have been made respective to each the above barriers:

- 1) Inmate cell/dorm windows were frosted as a security precaution. Due to the layout of the Santa Rita facility, inmates with unfrosted windows have a view into employee parking areas which allowed them to observe staff coming and going from work, as well as the ability to note the make, model, and license numbers of employee vehicles. Other housing units have views of our firearms range and other training facilities, including the Office of Homeland Security and Emergency Services, which would allow inmates to view our training methods and equipment. These facilities are part of the agency's Regional Training Center and are utilized for not only agency-wide training, but also by staff from other agencies, including those operating in an undercover capacity. To remove this protective measure in order to allow inmates an outside view would compromise the safety and security of the facility and all who participate in training at the Regional Training Center.
- 2) Given the dayroom position as described above, the only remotely feasible way to provide exterior glazing would be to install skylights in every pod of every housing unit. However, this would be cost prohibitive based on the amount of glazing required. The housing capacity of a maximum/medium units is 191 inmates (404 sq/ft needed x12 housing units) and a minimum security unit is 328 inmates (668 sq/ft needed x4 housing units). This would require the purchasing and installation of over 7,500 square feet of security-grade skylight material.

An additional issue is the solar panels mounted on the roofs of many of the housing units. Installing skylights in each pod of a housing unit would require large portions of these solar panels to be removed. This in and of itself would be extremely cost prohibitive and would also increase the overall operating costs of the facility due to the loss of electricity produced by these panels and the resulting increase in dependence on electricity purchased from the municipal grid.

Santa Rita Jail is compliant with all state and federal regulations regarding conditions of confinement. The facility receives regularly scheduled inspections from the Board of State and Community Corrections to verify continued compliance.

AUDITOR'S RESPONSE:

The team does not support this waiver request. The intent of the standard is for the prisoners to see something out doors, even if looking at the sky.

Standard # 4-ALDF-2A-52

WRITTEN POLICY, PROCEDURE, AND PRACTICE REQUIRE THAT ALL SPECIAL MANAGEMENT INMATES ARE PERSONALLY OBSERVED BY A CORRECTIONAL OFFICER TWICE PER HOUR, BUT NO MORE THAN 40 MINUTES APART, ON AN IRREGULAR SCHEDULE. INMATES WHO ARE VIOLENT OR MENTALLY DISORDERED OR WHO DEMONSTRATE UNUSUAL OR BIZARRE BEHAVIOR RECEIVE MORE FREQUENT OBSERVATION; SUICIDAL INMATES ARE UNDER CONTINUOUS OBSERVATION.

FINDINGS:

Suicidal inmates are not continuously observed at the Santa Rita Jail.

AGENCY RESPONSE:

Waiver Request

The Sheriff's Office has requested that Criminal Justice Mental Health (CJMH), the jail mental health service provider, provide the continuous observation required by this standard, as they are responsible for evaluating the inmate's mental health condition and determining whether continued observation is necessary. Due to staffing and budget constraints, however, CJMH has indicated they are unable to accommodate our request. Additionally, the County Counsel's Office has advised the Sheriff's Office against using other inmates for this purpose.

Sheriff's Office policy mandates that suicidal inmates be given "intensive" observation, which is direct visual observation no less than twice every thirty (30) minutes. This allows for a level of observation that can allow for timely intervention should that inmate attempt self-harm that also accounts for variable staffing levels and shortages. Continuous observation is not practical given the above variables. This practice is also consistent with policies and procedures set by Alameda County Behavioral Health Care Services for CJMH.

As compliance with this standard is not possible until further funding is approved at a higher level to provide additional staff, and as the Sheriff's Office currently has an observation policy consistent with the practices of the County's Mental Health Services provider, a waiver of compliance is respectfully requested

AUDITOR'S RESPONSE:

The team does not support this waiver request. Continuous observation is the accepted practice throughout the criminal justice system and it is either done by a corrections officer or deputy. I have never seen a facility that does not provide it when an inmate is determined to be on suicide watch. There have been four deaths by suicides at this facility during the accreditation period.

Standard # 4-ALDF-5C-01

INMATES HAVE ACCESS TO EXERCISE OPPORTUNITIES AND EQUIPMENT, INCLUDING AT LEAST ONE-HOUR DAILY OF PHYSICAL EXERCISE OUTSIDE THE CELL, AND OUTDOORS WHEN WEATHER PERMITS.

FINDINGS:

Inmates at the Santa Rita Jail are not getting at least one hour of daily physical exercise outside when weather permits.

AGENCY RESPONSE:

Waiver Request

In considering possible courses of corrective action, the following determinations have been made respective to the above barrier:

- 1) Administrative Isolation (A/I): Due to the nature of these inmates' classification, they are housed, transported, and recreate individually and separately from other inmates.
- 2) Outdoor recreation for all inmate security classifications above minimum security is performed in a partially enclosed "quasi yard" accessed from inside the housing unit. This quasi yard is not subdivided into smaller yards, and can only accommodate one A/I inmate at a time.
- 3) As of this writing, there are 255 A/I inmates, which is consistent with the average number of A/I inmates held at this facility at any particular time.
- 4) Given these numbers it is numerically impossible to provide every A/I inmate their hour outside each day. The situation is further complicated by the fact we are only able to provide recreation during a time period that does not interfere with inmates' ability to receive their mandated amount of time to sleep.

Subdividing the quasi yards into smaller yards to accommodate more than one A/I inmate is impractical, as it will require costly and extensive renovations to provide adequate restroom facilities to each inmate, and will impact state-mandated square footage requirements for inmate recreation areas. Even if subdivision was possible, the average number of A/I inmates would still prevent effective compliance with this standard.

Our current recreation/exercise policies are in compliance with the requirements of California Code of Regulations Title 15 §1065, which mandates “a minimum of three hours of exercise distributed over a period of seven days.” The facility receives regularly scheduled inspections from the Board of State and Community Corrections to verify continued compliance. It is for these reasons a Waiver of Compliance is respectfully requested.

AUDITORS RESPONSE:

The team does not support this waiver request. The intent of the standard is for inmates to have access to exercise opportunities and equipment, including at least one-hour daily of physical exercise outside the cell and outdoors when weather permits. Inmates are not receiving daily outdoor recreation when weather permits as the standard requires.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Alameda Co. Sheriff's Department
Santa Rita Jail
Dublin, California

August 8-10, 2016

Visiting Committee Findings

Mandatory Standards

Not Applicable

Standard # 4-ALDF-2B-03

FOUR/FIVE POINT RESTRAINTS ARE USED ONLY IN EXTREME INSTANCES AND ONLY WHEN OTHER TYPES OF RESTRAINTS HAVE PROVEN INEFFECTIVE OR THE SAFETY OF THE INMATE IS IN JEOPARDY. ADVANCE APPROVAL IS SECURED FROM THE FACILITY ADMINISTRATOR/DESIGNEE BEFORE AN INMATE IS PLACED IN A FOUR/FIVE POINT RESTRAINT. SUBSEQUENTLY, THE HEALTH AUTHORITY OR DESIGNEE MUST BE NOTIFIED TO ASSESS THE INMATE'S MEDICAL AND MENTAL HEALTH CONDITION, AND TO ADVISE WHETHER, ON THE BASIS OF SERIOUS DANGER TO SELF OR OTHERS, THE INMATE SHOULD BE IN A MEDICAL/MENTAL HEALTH UNIT FOR EMERGENCY INVOLUNTARY TREATMENT WITH SEDATION AND/OR OTHER MEDICAL MANAGEMENT, AS APPROPRIATE. IF THE INMATE IS NOT TRANSFERRED TO A MEDICAL/MENTAL HEALTH UNIT AND IS RESTRAINED IN A FOUR/FIVE POINT POSITION, THE FOLLOWING MINIMUM PROCEDURES ARE FOLLOWED:

- DIRECT VISUAL OBSERVATION BY STAFF IS CONTINUOUS PRIOR TO OBTAINING APPROVAL FROM HEALTH AUTHORITY OR DESIGNEE
- SUBSEQUENT VISUAL OBSERVATION IS MADE AT LEAST EVERY 15 MINUTES
- RESTRAINT PROCEDURES ARE IN ACCORDANCE WITH GUIDELINES APPROVED BY THE DESIGNATED HEALTH AUTHORITY
- ALL DECISIONS AND ACTIONS ARE DOCUMENTED

FINDINGS:

Four and /or five- point restraints are prohibited in the alameda county sheriff's, Santa Rita Jail.

Standard # 4-ALDF-4D-21

THE USE OF RESTRAINTS ON INMATES FOR MEDICAL OR PSYCHIATRIC PURPOSES INCLUDES:

- CONDITIONS UNDER WHICH RESTRAINTS MAY BE APPLIED
- TYPES OF RESTRAINTS TO BE APPLIED
- IDENTIFICATION OF A QUALIFIED MEDICAL OR MENTAL HEALTH PROFESSIONAL WHO MAY AUTHORIZE THE USE OF RESTRAINTS AFTER REACHING THE CONCLUSION THAT LESS INTRUSIVE MEASURES ARE NOT SUCCESSFUL
- MONITORING PROCEDURES
- LENGTH OF TIME RESTRAINTS ARE TO BE APPLIED
- DOCUMENTATION OF EFFORTS FOR LESS RESTRICTIVE TREATMENT ALTERNATIVES AS SOON AS POSSIBLE
- AN AFTER-INCIDENT REVIEW

FINDINGS:

Medical or psychiatric restraints are not utilized at the Santa Rita Jail.

COMMISSION ON ACCREDITATION FOR CORRECTIONS

Alameda Co. Sheriff's Department
Santa Rita Jail
Dublin, California

August 8-10, 2016

Visiting Committee Findings

Non-Mandatory Standards

Not Applicable

Standard # 4-ALDF-1A-16

ALL INMATE ROOMS/CELLS PROVIDE THE OCCUPANTS WITH ACCESS TO NATURAL LIGHT BY MEANS OF AT LEAST THREE SQUARE FEET OF TRANSPARENT GLAZING, PLUS TWO ADDITIONAL SQUARE FEET OF TRANSPARENT GLAZING PER INMATE IN ROOMS/CELLS WITH THREE OR MORE INMATES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

All the rooms/cells at the Santa Rita Jail do not have at least three square feet of transparent glazing.

Standard # 4-ALDF-2A-18

PHYSICAL PLANT DESIGNS FACILITATE CONTINUOUS PERSONAL CONTACT AND INTERACTION BETWEEN STAFF AND INMATES IN HOUSING UNITS. ALL LIVING AREAS ARE CONSTRUCTED TO FACILITATE CONTINUOUS STAFF OBSERVATION, EXCLUDING ELECTRONIC SURVEILLANCE, OF CELL OR DETENTION ROOM FRONTS AND AREAS SUCH AS DAYROOMS AND RECREATION SPACES. (RENOVATION, ADDITION, NEW CONSTRUCTION ONLY)

FINDINGS:

The Santa Rita Jail is not designed to facilitate continuous personal contact and or interaction between staff and inmates.

Standard # 4-ALDF-2A-36

INMATES PARTICIPATING IN WORK OR EDUCATIONAL RELEASE PROGRAMS ARE SEPARATED FROM INMATES IN THE GENERAL POPULATION.

FINDINGS:

The Santa Rita Jail does not offer a work or educational release program at present time.

Standard # 4-ALDF-2A-38

IF YOUTHFUL OFFENDERS ARE HOUSED IN THE FACILITY, THEY ARE HOUSED IN A SPECIALIZED UNIT FOR YOUTHFUL OFFENDERS EXCEPT WHEN:

- VIOLENT, PREDATORY YOUTHFUL OFFENDER POSES AN UNDUE RISK OF HARM TO OTHERS WITHIN THE SPECIALIZED UNIT, OR
- A QUALIFIED MEDICAL OR MENTAL-HEALTH SPECIALIST DOCUMENTS THAT THE YOUTHFUL OFFENDER WOULD BENEFIT FROM PLACEMENT OUTSIDE THE UNIT

A WRITTEN STATEMENT IS PREPARED DESCRIBING THE SPECIFIC REASONS FOR HOUSING A YOUTHFUL OFFENDER OUTSIDE THE SPECIALIZED UNIT AND A CASE-MANAGEMENT PLAN SPECIFYING WHAT BEHAVIORS NEED TO BE MODIFIED AND HOW THE YOUTHFUL OFFENDER MAY RETURN TO THE UNIT. THE STATEMENT OF REASONS AND CASE-MANAGEMENT PLAN MUST BE APPROVED BY THE FACILITY ADMINISTRATOR OR HIS/HER DESIGNEE. CASES ARE REVIEWED AT LEAST QUARTERLY BY THE CASE MANAGER, THE ADMINISTRATOR OR HIS OR HER DESIGNEE, AND THE YOUTHFUL OFFENDER TO DETERMINE WHETHER A YOUTHFUL OFFENDER SHOULD BE RETURNED TO THE SPECIALIZED UNIT.

FINDINGS:

The Santa Rita Jail does not house youthful offenders.

Standard # 4-ALDF-2A-39

DIRECT SUPERVISION IS EMPLOYED IN THE SPECIALIZED UNIT TO ENSURE THE SAFETY AND SECURITY OF YOUTHFUL OFFENDERS.

FINDINGS:

The Santa Rita Jail does not house youthful offenders.

Standard # 4-ALDF-2A-40

CLASSIFICATION PLANS FOR YOUTHFUL OFFENDERS DETERMINE LEVEL OF RISK AND PROGRAM NEEDS DEVELOPMENTALLY APPROPRIATE FOR ADOLESCENTS. CLASSIFICATION PLANS INCLUDE CONSIDERATION OF PHYSICAL, MENTAL, SOCIAL, AND EDUCATIONAL MATURITY OF THE YOUTHFUL OFFENDER.

FINDINGS:

The Santa Rita Jail does not house youthful offenders.

Standard # 4-ALDF-2A-41

ADEQUATE PROGRAM SPACE IS PROVIDED TO MEET THE PHYSICAL, SOCIAL, AND EMOTIONAL NEEDS OF YOUTHFUL OFFENDERS AND ALLOWS FOR THEIR PERSONAL INTERACTIONS AND GROUP ORIENTED ACTIVITIES.

FINDINGS:

The Santa Rita Jail does not house youthful offenders.

Standard # 4-ALDF-2A-42

YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT FOR YOUTHFUL INMATES HAVE NO MORE THAN INCIDENTAL SIGHT OR SOUND CONTACT WITH ADULT INMATES FROM OUTSIDE THE UNIT IN LIVING, PROGRAM, DINING, OR OTHER COMMON AREAS OF THE FACILITY. ANY OTHER SIGHT OR SOUND CONTACT IS MINIMIZED, BRIEF, AND IN CONFORMANCE WITH APPLICABLE LEGAL REQUIREMENTS.

FINDINGS:

The Santa Rita Jail does not house youthful offenders.

Standard # 4-ALDF-2A-43

PROGRAM PERSONNEL WHO WORK WITH YOUTHFUL OFFENDERS ARE TRAINED IN THE DEVELOPMENTAL, SAFETY, AND OTHER SPECIFIC NEEDS OF YOUTHFUL OFFENDERS. WRITTEN JOB DESCRIPTIONS AND QUALIFICATIONS REQUIRE TRAINING FOR STAFF WHO ARE RESPONSIBLE FOR PROGRAMMING OF YOUTHFUL OFFENDERS IN THE SPECIALIZED UNIT BEFORE BEING ASSIGNED TO WORK WITH YOUTHFUL OFFENDERS. TRAINING INCLUDES, BUT IS NOT LIMITED TO THE FOLLOWING AREAS:

- ADOLESCENT DEVELOPMENT
- EDUCATIONAL PROGRAMMING
- CULTURAL AWARENESS
- CRISIS PREVENTION AND INTERVENTION
- LEGAL ISSUES
- HOUSING AND PHYSICAL PLANT
- POLICIES AND PROCEDURES
- MANAGEMENT OF, AND PROGRAMMING FOR, SEX OFFENDERS
- SUBSTANCE-ABUSE SERVICES
- COGNITIVE BEHAVIORAL INTERVENTIONS, INCLUDING ANGER MANAGEMENT, SOCIAL-SKILLS TRAINING, PROBLEM SOLVING
- RESISTING PEER PRESSURE
- SUICIDE PREVENTION
- NUTRITION
- MENTAL-HEALTH ISSUES
- GENDER-SPECIFIC ISSUES
- CASE-MANAGEMENT PLANNING AND IMPLEMENTATION

FINDINGS:

The Santa Rita Jail does not house youthful offenders.

Standard # 4ALDF-2C-01

PROCEDURES GUIDE SEARCHES OF FACILITIES AND INMATES TO CONTROL CONTRABAND.

FINDINGS:

The Santa Rita Jail does not operate a canine unit.

Standard # 4-ALDF-4A-14

WHEN REQUIRED BY STATUTE, FOOD PRODUCTS THAT ARE GROWN OR PRODUCED WITHIN THE SYSTEM ARE INSPECTED AND APPROVED BY THE APPROPRIATE GOVERNMENT AGENCY; THERE IS A DISTRIBUTION SYSTEM THAT ENSURES PROMPT DELIVERY OF FOODSTUFFS TO FACILITY KITCHENS.

FINDINGS:

The Santa Rita Jail does not grow or produce any food products.

Standard # 4-ALDF-4C-09

IF INFIRMARY CARE IS PROVIDED ONSITE, IT INCLUDES, AT A MINIMUM, THE FOLLOWING:

- DEFINITION OF THE SCOPE OF INFIRMARY CARE SERVICES AVAILABLE
- A PHYSICIAN ON CALL OR AVAILABLE 24 HOURS PER DAY
- HEALTH CARE PERSONNEL HAVE ACCESS TO A PHYSICIAN OR A REGISTERED NURSE AND ARE ON DUTY 24 HOURS PER DAY WHEN PATIENTS ARE PRESENT
- ALL INMATES/PATIENTS ARE WITHIN SIGHT OR SOUND OF A STAFF MEMBER
- AN INFIRMARY CARE MANUAL THAT INCLUDES NURSING CARE PROCEDURES
- AN INFIRMARY RECORD THAT IS A SEPARATE AND DISTINCT SECTION OF THE COMPLETE MEDICAL RECORD
- COMPLIANCE WITH APPLICABLE STATE STATUTES AND LOCAL LICENSING REQUIREMENTS

FINDINGS:

The Santa Rita Jail does not have an infirmary.

Standard # 4-ALDF-4C-37

INMATES HAVE ACCESS TO A CHEMICAL DEPENDENCY TREATMENT PROGRAM. WHEN A CHEMICAL DEPENDENCY PROGRAM EXISTS, THE CLINICAL MANAGEMENT OF CHEMICALLY DEPENDENT INMATES INCLUDES AT A MINIMUM THE FOLLOWING:

- A STANDARDIZED DIAGNOSTIC NEEDS ASSESSMENT ADMINISTERED TO DETERMINE THE EXTENT OF USE, ABUSE, DEPENDENCY, AND/OR CODEPENDENCY
- AN INDIVIDUALIZED TREATMENT PLAN DEVELOPED AND IMPLEMENTED BY A MULTIDISCIPLINARY CLINICAL TEAM THAT INCLUDES MEDICAL, MENTAL HEALTH, AND SUBSTANCE ABUSE PROFESSIONALS
- PRERELEASE RELAPSE-PREVENTION EDUCATION, INCLUDING RISK MANAGEMENT
- INMATE INVOLVEMENT IN AFTERCARE DISCHARGE PLANS

FINDINGS:

The Santa Rita Jail does not offer a chemical dependency program.

Standard # 4-ALDF-4D-04

A HEALTH-TRAINED STAFF MEMBER COORDINATES THE HEALTH DELIVERY SERVICES UNDER THE JOINT SUPERVISION OF THE RESPONSIBLE HEALTH AUTHORITY AND FACILITY ADMINISTRATOR, WHEN QUALIFIED HEALTH CARE PERSONNEL ARE NOT ON DUTY.

FINDINGS:

The Santa Rita Jail has qualified full time health care personnel on duty 27/7.

Standard # 4-ALDF-4D-10

ANY STUDENTS, INTERNS, OR RESIDENTS DELIVERING HEALTH CARE IN THE FACILITY, AS PART OF A FORMAL TRAINING PROGRAM, WORK UNDER STAFF SUPERVISION COMMENSURATE WITH THEIR LEVEL OF TRAINING. THERE IS A WRITTEN AGREEMENT BETWEEN THE FACILITY AND TRAINING OR EDUCATIONAL FACILITY THAT COVERS THE SCOPE OF WORK, LENGTH OF AGREEMENT, AND ANY LEGAL OR LIABILITY ISSUES. STUDENTS OR INTERNS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

There are not students, interns, or residents delivering health care at the Santa Rita Jail.

STANDARD # 4-ALDF-4D-11

UNLESS PROHIBITED BY STATE LAW, INMATES, UNDER STAFF SUPERVISION, MAY PERFORM FAMILIAL DUTIES COMMENSURATE WITH THEIR LEVEL OF TRAINING. THESE DUTIES MAY INCLUDE THE FOLLOWING:

- PEER SUPPORT AND EDUCATION
- HOSPICE ACTIVITIES
- ASSISTING IMPAIRED INMATES ON A ONE-ON-ONE BASIS WITH ACTIVITIES OF DAILY LIVING
- SERVING AS A SUICIDE COMPANION IF QUALIFIED AND TRAINED THROUGH A FORMAL PROGRAM THAT IS PART OF A SUICIDE PREVENTION PLAN

- HANDLING DENTAL INSTRUMENTS FOR THE PURPOSE OF SANITIZING AND CLEANING, WHEN DIRECTLY SUPERVISED AND IN COMPLIANCE WITH APPLICABLE TOOL CONTROL POLICIES, WHILE IN A DENTAL ASSISTANTS TRAINING PROGRAM CERTIFIED BY THE STATE DEPARTMENT OF EDUCATION OR OTHER COMPARABLE APPROPRIATE AUTHORITY

INMATES ARE NOT TO BE USED FOR THE FOLLOWING DUTIES:

- PERFORMING DIRECT PATIENT CARE SERVICES
- SCHEDULING HEALTH CARE APPOINTMENTS
- DETERMINING ACCESS OF OTHER INMATES TO HEALTH CARE SERVICES
- HANDLING OR HAVING ACCESS TO SURGICAL INSTRUMENTS, SYRINGES, NEEDLES, MEDICATIONS, OR HEALTH RECORDS
- OPERATING DIAGNOSTIC OR THERAPEUTIC EQUIPMENT EXCEPT UNDER DIRECT SUPERVISION, BY SPECIALLY TRAINED STAFF, IN A VOCATIONAL TRAINING PROGRAM

FINDINGS:

Offenders do not perform familial duties at the Santa Rita Jail.

Standard # 4-ALDF-5A-05

THERE IS A TREATMENT PHILOSOPHY WITHIN THE CONTEXT OF THE TOTAL CORRECTIONAL SYSTEM AS WELL AS GOALS AND MEASURABLE OBJECTIVES. THESE DOCUMENTS ARE REVIEWED AT LEAST ANNUALLY AND UPDATED AS NEEDED.

FINDINGS:

The Santa Rita Jail does not provide for a therapeutic community treatment program.

Standard # 4-ALDF-5A-06

THERE IS AN APPROPRIATE RANGE OF PRIMARY TREATMENT SERVICES FOR ALCOHOL AND OTHER SUBSTANCE-ABUSING INMATES THAT INCLUDE, AT A MINIMUM, THE FOLLOWING:

- INMATE DIAGNOSIS
- IDENTIFIED PROBLEM AREAS
- INDIVIDUAL TREATMENT OBJECTIVES
- TREATMENT GOALS
- COUNSELING NEEDS

- DRUG EDUCATION PLAN
- RELAPSE PREVENTION AND MANAGEMENT
- CULTURALLY SENSITIVE TREATMENT OBJECTIVES, AS APPROPRIATE
- THE PROVISION OF SELF-HELP GROUPS AS AN ADJUNCT TO TREATMENT
- PRERELEASE AND TRANSITIONAL SERVICE NEEDS
- COORDINATION EFFORTS WITH COMMUNITY SUPERVISION AND TREATMENT STAFF DURING THE PRERELEASE PHASE TO ENSURE A CONTINUUM OF SUPERVISION AND TREATMENT

FINDINGS:

The Santa Rita Jail does not provide for a therapeutic community treatment program.

Standard # 4-ALDF-5A-07

THE FACILITY USES A COORDINATED STAFF APPROACH TO DELIVER TREATMENT SERVICES. THIS APPROACH TO SERVICE DELIVERY IS DOCUMENTED IN TREATMENT PLANNING CONFERENCES AND IN INDIVIDUAL TREATMENT FILES.

FINDINGS:

The Santa Rita Jail does not provide for a therapeutic community treatment program.

Standard # 4-ALDF-5A-08

THERE ARE INCENTIVES FOR TARGETED TREATMENT PROGRAMS TO INCREASE AND MAINTAIN THE INMATE'S MOTIVATION FOR TREATMENT.

FINDINGS:

The Santa Rita Jail does not provide for a therapeutic community treatment program.

Standard # 4-ALDF-5B-14

WHEN THE FACILITY IS DESIGNATED TO OPERATE ANY TYPE OF PRETRIAL INTERVENTION SERVICE OR OTHER RELEASE PROGRAMS, ITS AUTHORITY AND RESPONSIBILITY ARE STATED BY STATUTE OR ADMINISTRATIVE REGULATION.

FINDINGS:

The Santa Rita Jail does not operate a pre-trial or release program.

Standard # 4-ALDF-5B-15

WHEN A PRETRIAL INTERVENTION PROGRAM, DIVERSION PROGRAM, PRETRIAL RELEASE PROGRAM, OR SUPERVISED RELEASE PROGRAM IS CONDUCTED IN THE FACILITY, SUFFICIENT STAFF, SPACE, AND EQUIPMENT ARE PROVIDED TO SERVICE THE PROGRAM.

FINDINGS:

The Santa Rita Jail does not offer a pre-trial or release program.

Standard # 4-ALDF-5B-16

WHERE TEMPORARY RELEASE PROGRAMS EXIST, THE PROGRAMS HAVE THE FOLLOWING ELEMENTS:

- WRITTEN OPERATIONAL PROCEDURES
- CAREFUL SCREENING AND SELECTION PROCEDURES
- WRITTEN RULES OF INMATE CONDUCT
- A SYSTEM FOR EVALUATING PROGRAM EFFECTIVENESS
- EFFORTS TO OBTAIN COMMUNITY COOPERATION AND SUPPORT

FINDINGS:

The Santa Rita Jail does not have any temporary release programs.

Standard # 4-ALDF-5B-17

WHERE WORK RELEASE AND/OR EDUCATIONAL RELEASE ARE AUTHORIZED, THE FACILITY ADMINISTRATOR HAS AUTHORITY TO APPROVE OR DISAPPROVE PARTICIPATION FOR EACH INMATE.

FINDINGS:

The Santa Rita Jail does not have a work or educational release program.

Standard # 4-ALDF-5C-09

WHERE STATUTE PERMITS, INMATES ARE ASSIGNED TO PUBLIC WORKS AND COMMUNITY SERVICE PROJECTS.

FINDINGS:

The Santa Rita Jail inmate work program does not provide for inmates to work outside the facility on public works projects or community services projects.

Standard # 4-ALDF-5C-13

WHERE AN INDUSTRIES PROGRAM EXISTS, ITS ESTABLISHMENT IS AUTHORIZED AND AREAS OF AUTHORITY, RESPONSIBILITY, AND ACCOUNTABILITY ARE DELINEATED.

FINDINGS:

The Santa Rita Jail does not operate an industries program.

Standard # 4-ALDF-5C-14

THE NUMBER OF INMATES ASSIGNED TO INDUSTRIES OPERATIONS MEETS THE REALISTIC WORKLOAD NEEDS OF EACH OPERATING UNIT.

FINDINGS:

The Santa Rita Jail does not operate an industries program.

Standard # 4-ALDF-5C-15

THERE IS A COMPREHENSIVE QUALITY CONTROL PROCESS.

FINDINGS:

The Santa Rita Jail does not operate an industries program.

Standard # 4-ALDF-5C-16

A COST ACCOUNTING SYSTEM FOR EACH INDUSTRIES UNIT IS DESIGNED, IMPLEMENTED, AND MAINTAINED IN ACCORDANCE WITH GENERALLY ACCEPTED ACCOUNTING PRINCIPLES.

FINDINGS:

The Santa Rita Jail does not operate an industries program

Standard # 4-ALDF-6D-01

THE FACILITY PROVIDES SERVICES AND OPPORTUNITIES THAT ENCOURAGE INMATES TO TAKE RESPONSIBILITY FOR THEIR ACTIONS. OPPORTUNITIES ARE BASED UPON VICTIM AND COMMUNITY INPUT AND ARE FASHIONED IN A WAY THAT SEEKS TO AMELIORATE THE HARM DONE.

FINDINGS:

The Santa Rita Jail does not provide services or opportunities that encourage inmates to take responsibility for their actions which are based upon victim and community input, nor do they provide for restitution from inmates who cause damage (s) to the county property.

Standard # 4-ALDF-7B-12

WRITTEN POLICY, PROCEDURE AND PRACTICE PROVIDE THAT CORRECTIONAL OFFICERS ASSIGNED TO AN EMERGENCY UNIT HAVE AT LEAST ONE YEAR OF CORRECTIONS AND 40 HOURS OF SPECIALIZED TRAINING BEFORE UNDERTAKING THEIR ASSIGNMENTS. OTHER STAFF MUST HAVE AT LEAST ONE YEAR OF EXPERIENCE IN THEIR SPECIALTY WITHIN A CORRECTIONAL SETTING. THE SPECIALIZED TRAINING MAY BE PART OF THEIR FIRST YEAR TRAINING PROGRAM. OFFICERS AND STAFF ASSIGNED TO EMERGENCY UNITS RECEIVE 40 HOURS OF TRAINING ANNUALLY, AT LEAST 16 OF WHICH ARE SPECIFICALLY RELATED TO EMERGENCY UNIT ASSIGNMENT.

FINDINGS:

The Santa Rita Jail does not have emergency units in the jail.

Standard # 4-ALDF-7F-03

THE FACILITY ACTIVELY IDENTIFIES AND IMPLEMENTS ACTIVITIES THAT CONTRIBUTE TO THE COMMUNITY.

FINDINGS:

The Santa Rita Jail does not coordinate activities that contribute to the community.

Standard # 4-ALDF-7F-07

IF VOLUNTEERS ARE USED IN THE DELIVERY OF HEALTH CARE, THERE IS A DOCUMENTED SYSTEM FOR SELECTION, TRAINING, STAFF SUPERVISION, FACILITY ORIENTATION, AND A DEFINITION OF TASKS, RESPONSIBILITIES AND AUTHORITY THAT IS APPROVED BY THE HEALTH AUTHORITY. VOLUNTEERS MAY ONLY PERFORM DUTIES CONSISTENT WITH THEIR CREDENTIALS AND TRAINING. VOLUNTEERS AGREE IN WRITING TO ABIDE BY ALL FACILITY POLICIES, INCLUDING THOSE RELATING TO THE SECURITY AND CONFIDENTIALITY OF INFORMATION.

FINDINGS:

Volunteers are not used in the delivery of health care.

Significant Incident Summary

This summary is required to be provided to the chair of your audit team upon their arrival. The information contained on this form will also be summarized in the narrative portion of the visiting committee report and will be incorporated into the final report. It should contain data for the last 12 months; indicate those months in the boxes provided. Please type the data. If you have questions on how to complete the form, please contact your regional manager.

Facility: SRJ

Year: May 2015 – April 2016

		Months											
<i>Incidents</i>		May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Assault: Offenders/ Offenders*	Indicate types (sexual**, physical, etc.)	P-42	P-34	P-42	P-37	P-49	P-38	P-40	P-34	P-43	P-32	P-29	P-36
	# With Weapon	0	2	1	0	0	2	1	1	2	1	2	4
	# Without Weapon	42	32	41	37	49	36	39	33	41	31	27	32
Assault: Offender/ Staff	Indicate types (sexual**, physical, etc.)	P-5	P-9	P-11	P-9	P-4	P-5	P-8	P-7	P-5	P-5	P-8	P=12
	# With Weapon	1	1	3	3	2	4	7	4	3	3	3	3
	# Without Weapon	4	8	8	6	2	1	1	3	2	2	5	9
Number of Forced Moves Used***	(Cell extraction or other forced relocation of offenders)	10	8	15	11	12	11	14	10	12	5	8	12
Disturbances ****		6	3	8	8	7	4	4	7	4	5	6	8
Number of Times Chemical Agents Used		0	1	0	1	0	0	0	1	0	0	0	0
Number of Times Special Reaction Team Used		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Four/Five Point Restraints	Number	NOT USED AT THIS FACILITY											
	Indicate type (chair, bed, board, etc.)	NOT USED AT THIS FACILITY											
Offender Medical Referrals as a Result of Injuries Sustained	#'s should reflect incidents on this form, not rec or other source	57	46	68	57	72	68	68	57	58	55	53	51
Escapes	# Attempted	0	0	0	0	0	0	0	0	0	0	0	0
	# Actual	0	0	0	0	0	0	0	0	1	0	0	0
Substantiated Grievances (resolved in favor of offender)	Reason (medical, food, religious, etc.)												
	Number	4	5	1	11	7	13	8	9	18	21	14	31

Deaths	Reason (violent, illness, suicide,	S-1	U-1	S-1	-	-	U-1	-	S-1	-	U-1	-	-
	Number	1	1	1	0	0	1	0	1	0	0	1	0

*Any physical contact that involves two or more offenders

**Oral, anal or vaginal copulation involving at least two parties

***Routine transportation of offenders is not considered "forced"

****Any incident that involves four or more offenders. Includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents



		ALDF Outcome Measure Worksheet	3rd year 2015- 2016	
1A	Outcome	Numerator/Denominator The community, staff, contractors, volunteers, and inmates are protected from injury and illness caused by the physical environment.		Calculated O.M.
	1	Number of worker compensation claims filed for injuries that resulted from the physical environment in the past 12 months.	45	
	divided by	Average number of Full-Time Equivalent (FTE) staff positions in the past 12 months.	504	0.089285714
	2	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	2	
	divided by	Average daily population in the past 12 months.	2417	0.000827472
	3	Number of illnesses requiring medical attention as a result of the physical environment of the facility in the past 12 months.	2	
	divided by	The number of admissions in the past 12 months.	34795	5.74795E-05
	4	Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	3	

	divided by	The average daily population in the past 12	2417	0.001241208
5		Number of physical injuries or emotional trauma requiring treatment as a result of the physical environment of the facility in the past 12 months.	3	
	divided by	The number of admissions in the past 12	34795	8.62193E-05
6		Number of sanitation or health code violations identified by external agencies in the past 12 months.	0	
	divided by	The average daily population in the past 12	2417	0
7		Number of health code violations corrected in the past 12 months.	0	
	divided by	The number of health code violations identified in the past 12 months.	0	0
8		Number of inmate grievances related to safety or sanitation found in favor of inmates in the past 12 months.	0	
	divided by	The number of inmate's grievances related to safety or sanitation in the past 12 months.	18	0
9		Number of fire code violations corrected in the past 12 months.	0	
	divided by	The number of fire code violations cited by jurisdictional authority in the past 12 months.	0	0
10		Number of inmate injuries resulting from fires requiring medical treatment in a 12-month period.	0	
	divided by	The average daily population in the past 12 months.	2417	0
11		Number of inmate injuries (other than by fire) requiring medical treatment in the past 12 months.	378	

	divided by	The average daily population of inmates in the past 12 months.	2417	0.156392222
	12	Number of staff injuries resulting from fires requiring medical treatment in the past 12 months.	0	
	divided by	The average daily population of staff in the past 12 months.	504	0
	13	Number of staff injuries (other than fire) requiring medical treatment in the past 12 months.	23	
	divided by	The average daily population of staff in the past 12 months.	504	0.045634921
	14	Number of inmate lawsuits related to safety or sanitation found in favor of the inmate in the past 12 months.	0	
	divided by	The number of inmate lawsuits related to safety or sanitation in the past 12 months.	0	0
1B		Vehicles are maintained and operated in a manner that prevents harm to the community, staff, contractors, volunteers, and inmates.		
	1	Number of vehicle accidents resulting in property damage in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	2	Number of vehicle accidents resulting in injuries requiring medical treatment for any party in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	3	Amount dollar of damage from vehicle accidents in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0

1C		The number and severity of emergencies are minimized. When emergencies occur, the response minimizes the severity.		
	1	Number of emergencies, caused by forces external to the facility, that result in property damage in the past 12 months.	0	0
	divided	The number emergencies.	1584	0
	2	Number of injuries, caused by forces external to the facility, requiring medical attention that resulted from emergencies in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	3	Number of times that normal facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	4	Number of hours that facility operations were suspended due to emergencies caused by forces external to the facility in the past 12 months.	0	
	divided by	The number of emergencies caused by forces external to the facility.	0	0
	5	Number of emergencies that were not caused by forces external to the facility that resulted in property damage in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	6	Number of injuries requiring medical attention that resulted from emergencies that were not caused by forces external to the facility in the past 12 months.	559	

	divided by	The average daily population in the past 12 months.	2417	0.231278444
7		Number of times that normal facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	3	
	divided by	The average daily population in the past 12 months.	2417	0.001241208
8		Number of hours that facility operations were suspended due to emergencies that were not caused by forces external to the facility in the past 12 months.	7	
	divided	The number of emergencies.	1584	0.004419192
9		Number of injuries resulting from fires requiring medical treatment in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
10		Number of fires that resulted in property damage in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
11		Amount dollar of property damage from fire in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
12		Number of code violations cited in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0

	13	Number of incidents involving toxic or caustic materials in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	14	Number of incidents of inventory discrepancies in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
2A	Outcome Measures	Numerator/Denominator The community, staff, contractors, volunteers, and inmates are protected from harm. Events that pose risk of harm are prevented. The number and severity of events are minimized.		Calculated O.M.
	1	Number of incidents involving harm in the past 12 months.	525	
	divided by	The average daily population in the past 12 months.	2417	0.217211419
	2	Number of incidents in the past 12 months involving harm.	525	
	divided by	The number of admissions in the past 12 months.	34795	0.015088375
	3	Number of physical injuries or emotional trauma requiring treatment as a result of incidents in the past 12 months.	597	
	divided by	The average daily population in the past 12 months.	2417	0.247000414
	4	Number of physical injuries or emotional trauma requiring treatment as a result of the incidents in the past 12 months.	597	

	divided by	The number of admissions in the past 12 months.	34795	0.017157638
	5	Number of unauthorized inmate absences from the facility in the past 12 months.	3	
	divided by	The average daily population in the past 12 months.	2417	0.001241208
	6	Number of instances of unauthorized access to the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	3	0
2B		Physical force is used only in instances of self-protection, protection of the inmate or others, prevention of property damage, or prevention of escape.		
	1	Number of instances in which force was used in the past 12 months.	184	
	divided by	The average daily population in the past 12 months.	2417	0.076127431
	2	Number of instances in which force was used in the past 12 months.	184	
	divided by	The number of admissions in the past 12 months.	34795	0.005288116
	3	Number of times that staff use of force were found to have been inappropriate in the past 12 months.	0	
	divided by	The number of instances in which force was used.	184	0

	4	Number of inmate grievances filed alleging inappropriate use of force in the past 12 months.	14	
	divided by	The average daily population in the past 12 months.	2417	0.005792305
	5	Number of grievances alleging inappropriate use of force decided in favor of inmate in the past 12 months.	0	
	divided by	The number of grievances alleging inappropriate use of force filed.	0	0
	6	Number of injuries requiring medical treatment resulting from staff use of force in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
2C		Contraband is minimized. It is detected when present in the facility.		
	1	Number of incidents involving contraband in the past 12 months.	1053	
	divided by	The average daily population in the past 12 months.	2417	0.435664046
	2	Number of incidents involving contraband in the past 12 months.	1053	
	divided by	The number of admissions in the past 12 months.	34795	0.030262969
	3	Number of weapons found in the facility in the past 12 months.	202	
	divided by	The average daily population in the past 12 months.	2417	0.083574679

	4	Number of controlled substances found in the facility in the past 12 months.	122	
	divided by	The average daily population in the past 12 months.	2417	0.050475796
	5	Number of controlled substances found in the facility in the past 12 months.	122	
	divided by	The number of admissions in the past 12 months.	34795	0.003506251
2D		Improper access to and use of keys, tools and utensils are minimized.		
	1	Number of incidents involving keys in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	2	Number of incidents involving tools in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	3	Number of incidents involving culinary equipment in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	4	Number of incidents involving medical equipment and sharps in the past 12 months.	3	
	divided by	The average daily population in the past 12 months.	2417	0.001241208
3A		Inmates comply with rules and regulations.		

	1	Number of rule violations in the past 12 months.	1678	
	divided by	The average daily population in the past 12 months.	2417	0.694249069
	2	Number of assaults—inmate against inmate, inmate against staff in the past 12 months.	533	
	divided by	The average daily population in the past 12 months.	2417	0.220521307
4A		Food service provides a nutritionally balanced diet. Food service operations are hygienic and		
	1	Number of documented inmate illnesses attributed to food service operations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	2	Number of inmate grievances about food service decided in favor of the inmate the past 12 months.	0	
	divided by	The number of inmate grievances about food service in the past 12 months.	99	0
	3	Number of violations cited by independent authorities for food service sanitation in the past 12 months.	0	
		Divided by number of violations cited by independent authorities in the past 12 months.	0	0
4B		Inmates maintain acceptable personal hygiene practices.		

	1	Inmate grievances regarding inmate access to personal hygiene decided in favor of the inmate in the past 12 months.	3	
	divided by	The average daily population in the past 12 months.	2417	0.001241208
	2	Number of inmate illnesses attributed to poor hygiene practices in the past 12 months.	45	
	divided by	The average daily population in the past 12 months.	2417	0.018618122
	3	Number of inmates diagnosed with hygiene- related conditions (scabies, lice, or fungal infections) in the past 12 months.	31	
	divided by	The average daily population in the past 12 months.	2417	0.012825817
	4	Number of inmate grievances related to hygiene found in favor of the inmate in the past 12 months.	3	
	divided by	The number of inmate grievances related to hygiene in the past 12 months.	20	0.15
	5	Number of inmate lawsuits related to hygiene found in favor of the inmate in the past 12 months.	0	
	divided by	Number of Admissions in the past 12 months	34795	0
4C		Inmates maintain good health. Inmates have unimpeded access to a continuum of health care services so that their health care needs, including prevention and health education, are met in a timely and efficient manner.		

	1	Number of inmates with a positive tuberculin skin test in the past 12 months.	2380	
	divided by	The number of admissions in the past 12 months.	34795	0.068400632
	2	Number of inmates diagnosed with active tuberculosis in the past 12 months.	2	
	divided by	The average daily population in the past 12 months.	2417	2417
	3	Number of conversions to a positive tuberculin skin test in the past 12 months.	701	
	divided by	The number of tuberculin skin tests given in the past 12 months.	18793	0.037301123
	4	Number of inmates with a positive tuberculin skin test who completed prophylaxis treatment for tuberculosis in the past 12 months.	7	
	divided by	The number of inmates with a positive tuberculin skin test on prophylaxis treatment for tuberculosis in the past 12 months.	22	0.318181818
	5	Number of Hepatitis C positive inmates in the past 12 months.	20	
	divided by	The average daily population in the past 12 months.	2417	0.008274721
	6	Number of HIV positive inmates in the past 12	14	
	divided by	The average daily population in the past 12 months.	2417	0.005792305
	7	Number of HIV positive inmates who are being treated with highly active antiretroviral treatment in the past 12 months.	375	

	divided by	The number of known HIV positive inmates in the past 12 months.	325	1.153846154
8		Number of inmates' diagnosis with an Axis I (excluding sole diagnosis of substance abuse) in the past 12 months.	12946	
	divided by	The average daily population in the past 12 months.	2417	5.356226727
9		Number of inmate suicide attempts in the past 12 months.	39	
	divided by	The average daily population in the past 12 months.	2417	0.016135705
10		Number of inmate suicides in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	2417	0.000413736
11		Number of inmate deaths due to homicide in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
12		Number of inmate deaths due to injuries in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
13		Number of medically expected inmate deaths in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
14		Number of medically unexpected inmate deaths in the past 12 months.	1	

	divided by	The average daily population in the past 12 months.	2417	0.000413736
	15	Number of inmate admissions to the infirmary (where available) in the past 12 months.	719	
	divided by	The average daily population in the past 12 months.	2417	0.29747621
	16	Number of inmate admissions to off-site hospitals in the past 12 months.	92	
	divided by	The average daily population in the past 12 months.	2417	0.038063715
	17	Number of inmates transported off-site (via an ambulance or correctional vehicle) for treatment of emergency health conditions in the past 12 months.	335	
	divided by	The average daily population in the past 12 months.	2417	0.138601572
	18	Number of inmate specialty consults completed in the past 12 months.	453	
	divided by	The number of specialty consults (on-site or off-site) ordered by primary health care provider (MD, NP, PA) in the past 12 months.	786	0.576335878
	19	Number of inmate grievances about access to health care services found in favor of the inmate in the past 12 months.	3	
	divided by	The number of inmate grievances about access to healthcare services in the past 12 months.	613	0.004893964
	20	Number of inmate grievances related to the quality of health care found in favor of inmates in the past 12 months.	14	

	divided by	The number of inmate grievances related to the quality of health care in the past 12 months.	14	0
21		Number of inmates' lawsuits about access to healthcare services found in favor of inmates in the past 12 months.	0	
	divided by	The number of inmate's lawsuits about access to healthcare services in the past 12 months.	0	0
22		Number of individual sick call encounters in the past 12 months.	18816	
	divided by	The average daily population in the past 12 months.	2417	7.784857261
23		Number of physician visits contacts in the past 12 months.	4049	
	divided by	The average daily population in the past 12 months.	2417	1.675217211
24		Number of individualized dental treatment plans in the past 12 months.	1143	
	divided by	The average daily population in the past 12 months.	2417	0.47290029
25		Number of hypertensive inmates enrolled in a chronic care clinic in the past 12 months.	261	
	divided by	The average daily population in the past 12 months.	2417	0.107985106
26		Number of diabetic inmates enrolled in a chronic care clinic in the past 12 months.	138	
	divided by	The average daily population in the past 12 months.	2417	0.057095573

	27	Number of incidents involving pharmaceuticals as contraband in the past 12 months.	180	
	divided by	The average daily population in the past 12 months.	2417	0.074472487
	28	Number of cardiac diets received by inmates with cardiac disease in the past 12 months.	5503	
	divided by	The number of cardiac diets prescribed in the past 12 months.	60	91.71666667
	29	Number of hypertensive diets received by inmates with hypertension in the past 12 months.	269743	
	divided by	The number of hypertensive diets prescribed in the past 12 months.	2947	91.53138785
	30	Number of diabetic diets received by inmates with diabetes in the past 12 months.	80028	
	divided by	The number of diabetic diets prescribed in the past 12 months.	80028	1
	31	Number of renal diets received by inmates with renal disease in the past 12 months.	4746	
	divided by	The number of renal diets prescribed in the past 12 months.	4746	1
	32	Number of needle-stick injuries in the past 12 months.	0	
	divided by	The number of employees on average in the past 12 months.	205	0
	33	Number of pharmacy dispensing errors in the past 12 months.	0	

	divided by	The number of prescriptions dispensed by the pharmacy in the past 12 months.	149733	0
	34	Number of nursing medication administration errors in the past 12 months.	21	
	divided by	The number of medications administered in the past 12 months.	2577236	8.14826E-06
4D		Health services are provided in a professionally acceptable manner. Staff are qualified, adequately trained, and demonstrate competency in their assigned duties.		
	1	Number of staff with lapsed licensure and/or certification in the past 12 months.	0	
	divided by	The number of licensed or certified staff in the past 12 months.	1838	0
	2	Number of new employees in the past 12 months who completed orientation training prior to undertaking job assignments.	84	
	divided by	The number of new employees in the past 12 months.	84	1
	3	Number of employees completing in-service training requirements in the past 12 months.	183	
	divided by	The number of employees eligible in the past 12 months.	236	0.775423729
	4	Number of MD staff who left employment in the past 12 months.	3	
	divided by	The number of authorized MD staff positions in the past 12 months.	60	0.05

5	Number of RN staff who left employment in the past 12 months.	3	
divided by	The number of authorized RN staff positions in the past 12 months.	442	0.00678733
6	Number of LPN staff who left employment in the past 12 months.	52	
divided by	The number of authorized LPN staff positions in the past 12 months.	417	0.12470024
7	Number of medical records staff who left employment in the past 12 months.	1	
divided by	The number of medical records staff positions in the past 12 months.	198	0.005050505
8	Number of alleged sexual misconduct incidents between staff and detainees in the past 12 months.	27	
divided by	Average daily population in the past 12 months.	2417	0.011170873
9	Number of alleged sexual misconduct incidents between volunteers and/or contract personnel and detainees in the past 12 months.	2	
divided by	Average daily population in the past 12 months.	2417	0.000827472
10	Number of confirmed sexual misconduct incidents between staff and detainees in the past 12 months.	0	
divided by	Average daily population in the past 12 months.	2417	0
11	Number of confirmed sexual misconduct incidents between volunteers and/or contact personnel and detainees in the past 12 months.	0	
divided by	Average daily population in the past 12 months.	2417	0

	12	Number of detainees identified as high risk with a history of sexually assaultive behavior in the past 12	24	
	divided by	Average daily population in the past 12 months.	2417	0.009929665
	13	Number of detainees identified as at risk for sexual victimization in the past 12 months.	15	
	divided by	Average daily population in the past 12 months.	2417	0.006206041
5A		Inmates have opportunities to improve		
	1	Number of inmates who passed HiSet exams while confined in the past 12 months.	45	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	1744	0.025802752
	2	Total number of grade levels advanced by inmates in the past 12 months.	N/A	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	1744	0
	3	Number of certificates of vocational competency awarded to inmates in the past 12 months.	339	
	divided by	The number of inmates who were sentenced to the jail for 6 months or more in the past 12 months.	1744	0.194380734
5B		Inmates maintain ties with their families and the community.		
5C		The negative impact of confinement is reduced.		
6A		Inmates' rights are not violated.		

	1	Total number of inmate grievances in the past 12 months, regarding: (a) access to court; (b) mail or correspondence; (c) sexual harassment; (d) discipline; (e) discrimination;	168	
	divided by	The average daily population in the past 12 months.	2417	0.069507654
	2	Number of inmate grievances (see [a] through [e] above) decided in favor of inmates in the past 12 months.	2	
	divided by	The total number of grievances filed in the past 12 months.	1839	0.001087548
	3	Total number of inmate court suits alleging violation of inmate rights filed against the facility in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	4	Number of inmate court suits alleging violation of inmate rights decided in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate suits filed in the past 12 months.	0	0
6B		Inmates are treated fairly.		
	1	Number of inmate grievances regarding discrimination in the past 12 months.	1	
	divided by	The average daily population in the past 12 months.	2417	0.000413736
	2	Number of inmate grievances regarding discrimination resolved in favor of inmates in the past 12 months.	0	

	divided by	The total number of inmate grievances filed regarding discrimination in the past 12 months.	0	0
	3	Number of grievances resolved in favor of inmates in the past 12 months.	25	
	divided by	The average daily population in the past 12 months.	2417	0.010343401
	4	Number of grievances resolved in favor of inmates in the past 12 months.	25	
	divided by	The total number of inmate grievances filed in the past 12 months.	1839	0.013594345
	5	Number of court malpractice or tort liability cases found in favor of the inmate in the past 12 months.	0	
	divided by	The number of court malpractice or tort liability cases in the past 12 months.	0	0
6C		Alleged rule violations are handled in a manner that provides inmates with appropriate procedural safeguards.		
	1	Number of disciplinary incidents resolved informally in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	2	Number of formal inmate disciplinary decisions that were appealed in the past 12 months.	48	
	divided by	The total number of disciplinary decisions made in the past 12 months.	1180	0.040677966
	3	Number of appealed disciplinary decisions decided in favor of the inmate in the past 12 months.	2	

	divided by	The total number of disciplinary decisions made in the past 12 months.	1180	0.001694915
	4	Number of grievances filed by inmates challenging disciplinary procedures in the past 12 months.	48	
	divided by	The average daily population in the past 12 months.	2417	0.01985933
	5	Number of disciplinary-related grievances resolved in favor of the inmate in the past 12 months.	2	
	divided by	The total number of disciplinary-related grievances filed in the past 12 months.	47	0.042553191
	6	Number of court suits filed against the facility regarding discipline in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
	7	Number of court cases regarding discipline decided against the facility in the past 12 months.	0	
	divided by	The total number of court decisions regarding discipline decided in the past 12 months.	0	0
	8	Number of rule violations in the past 12 months.	19915	
	divided by	The average daily population in the past 12 months.	2417	8.239553165
	9	Number of inmates terminated from the facility due to rule violations in the past 12 months.	0	
	divided by	The average daily population in the past 12 months.	2417	0
6D		Inmates take responsibility for their actions.		
	1	Number of inmates released in the past 12 months who made regular payments toward their restitution obligations.	N/A	

	divided by	The number of inmates who had restitution obligations in the past 12 months.	55	0
2		Number of inmates who satisfy their court cost/fines obligations in the past 12 months.	N/A	
	divided by	The number of inmates who had court cost/fine obligations in the past 12 months.	N/A	N/A
3		Total amount of restitution paid by inmates in the past 12 months.	1319.87	
	divided by	The average daily population in the past 12months.	2417	0.546077782
4		Total number of hours of community service donated by inmates in the past 12 months.	N/A	
	divided by	The average daily population in the past 12months.	2417	0
5		Total number of inmates who participated in restitution in the past 12 months.	55	
	divided by	The total number of inmates housed in the past 12 months.	29005	0.001896225
6		Total number of inmates who participated in community service work in the past 12 months.	N/A	
	divided by	The total number of inmates housed in the past 12 months.	29005	0
7		Total number of inmates who participated in victim awareness programs in the past 12 months.	0	
	divided by	The total number of inmates housed in the past 12 months.	29005	0
8		Total amount of restitution paid by inmates in the past 12 months.	1319.87	
	divided by	The total number of inmates housed in the past 12 months	29005	0.045504913
9		Total number of hours delivered by inmates who participated in community service work in the past 12 months.	N/A	
	divided by	The total number of inmates housed in the past 12 months.	29005	0
7A		The facility operates as a legal entity.		
		NONE		

7B		Staff, contractors, and volunteers demonstrate competency in their assigned duties.		
	1	Total number of years of staff members' education as of the end of the last calendar year.	0	
	divided by	The number of staff at the end of the last calendar year.	504	0
	2	Number of staff who left employment for any reason in the past 12 months.	21	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	48	0.4375
	3	Total number of credit hours in course relevant to their facility responsibilities earned by staff participating in higher education in the past 12 months.	20641	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	48	430.0208333
	4	Number of professional development events attended by staff in the past 12 months.	107	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	48	2.229166667
7C		Staff, contractors, and volunteers are professional, ethical and accountable.		
	1	Number of incidents in which staff was found to have acted in violation of facility policy in the past 12 months.	6	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	48	0.125
	2	Number of staff terminated for conduct violations in the past 12 months.	0	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	48	0
	3	Number of inmate grievances attributed to improper staff conducts which were upheld in the past 12 months.	2	
	divided by	The number of inmate grievances alleging improper staff conducts filed in the past 12 months.	221	0.009049774

	4	Number of inmate grievances attributed to improper staff conduct which was upheld in the past 12 months.	3	
	divided by	The average daily population for the past 12 months.	2417	0.001241208
	5	Where staff is tested, the number of staff substance abuse tests failed in the past 12 months.	0	
	divided by	The number of staff substance abuse tests administered in the past 12 months.	0	0
	6	Number of staff terminations for violation of drug-free work policy in the past 12 months.	0	
	divided by	The number of staff terminations in the past 12 months.	3	0
	7	The average number of physicians employed in the past 12 months.	5	
	divided by	The number of physician positions authorized in the past 12 months.	5	1
	8	The average number of nurses employed in the past 12 months.	147	
	divided by	The number of nurse positions authorized in the past 12 months.	84	1.75
	9	The average number of mid-level health care practitioners employed in the past 12 months.	3	
	divided by	The number of mid-level health care practitioner positions authorized in the past 12 months.	2	1.5
	10	The average number of ancillary health care staff employed in the past 12 months.	10	
	divided by	The number of ancillary health care staff positions authorized in the past 12 months.	7	1.428571429
7D		The facility is administered efficiently and responsibly.		
	1	Net amount of budget shortfalls or surplus at the end of the last fiscal year (budget less expenditures).	16,472,720.00	

	divided by	The budget for the past 12 months.	110,767,805.00	0.14871397
	2	Number of material audit findings by an independent financial auditor at the conclusion of the last audit.	0	
		NONE	0	0
	3	Number of grievances filed by inmates regarding their records or property in the past 12 months.	87	
	divided by	The average daily population in the past 12 months.	2417	0.035995035
	4	Number of inmate grievances (records/property) decided in favor of inmates in the past 12 months.	0	
	divided by	The total number of inmate grievances (records/property) in the past 12 months.	87	0
	5	Number of objectives achieved in the past 12 months.	26	
	divided by	The number of objectives for the past 12 months.	29	0.896551724
	6	Number of program changes made in the past 12 months.	0	
	divided by	The number of program changes recommended in the past 12 months.	0	0
	7	Number of problems identified by internal health care review that were corrected in the past 12 months.	0	
	divided by	The number of problems identified by internal health care review in the past 12 months.	0	0
7E		Staff is treated fairly.		
	1	Number of grievances filed by staff in the past 12 months.	0	
	divided by	The number of full-time equivalent staff positions in the past 12 months.	1839	0
	2	Number of staff grievances decided in favor of staff in the past 12 months.	0	
	divided by	The total number of staff grievances in the past 12 months.	0	0
	3	Total number of years of staff members' experience in the field as of the end of the last calendar year.	4125	

	divided by	The number of staff at the end of the last calendar year (e.g. average number of years' experience).	0	0
	4	Number of staff termination or demotion hearings in which the facility decision was upheld in the past 12 months.	0	
	divided by	The number of staff termination or demotion hearings requested in the past 12 months.	0	0
7F		The facility is a responsible member of the community.		
	1	Total number of hours of volunteer service delivered by members of the community in the past 12 months.	4562	
	divided by	The average daily population of inmates in the past 12 months.	2417	1.887463798
	2	Total number of individual community members who provided voluntary service in the past 12 months.	1507	
	divided by	The average daily population of inmates in the past 12 months.	2417	0.623500207
	3	Total number of complaints filed by media regarding access to information in the past 12 months.	0	
	divided by	The average daily population of inmates in the past 12 months.	2417	0
	4	Total number of positive statements made by media regarding the facility in the past 12 months.	0	
	divided by	The average daily population of inmates in the past 12 months.	2417	0
	5	Total number of complaints from the community in the past 12 months.	7	
	divided by	The average daily population of inmates in the past 12 months.	2417	0.002896152
	6	Total number of hours of community service work delivered by inmates in the past 12 months.	N/A	
	divided by	The average daily population of inmates in the past 12 months.	2417	0