



- [Home](#)
- [Quick Links](#)
- [Agency Divisions](#)
- [Careers](#)
- [Regional Training Center](#)
- [Contact](#)

## **Inmate Services Unit**

Our mission is to reduce the impact of crime on the community by helping inmates acquire the skills, attitudes, and values needed to find and hold jobs, become socially responsible, and make positive contributions to their families and the community.

**Santa Rita Jail (925) 551-8580**  
**Monday through Friday 8:00am to 4:00pm**

**Glenn E. Dyer Detention Facility (510) 268-7777**  
**Monday through Friday from 7:00am to 3:00pm**

### **Functions of the Inmate Services Section**

- To fulfill the mandates of Cal. Administrative Code, Title-15.
- To fulfill the mandates of Cal. Penal Code 4025.
- To provide positive interventions in an attempt to reduce recidivism.

### **How Inmate Services is Funded**

- Through the Inmate Welfare Fund.
- Telephone commissions
- Commissions from commissary sales
- State department of education
- Nonprofit community based organizations
- Grants
- Support

### **Support**

Inmate Program Areas:

- Educational
- Recreational
- Job Skills training
- Chaplaincy
- Legal Assistance Program
- Education

### **Education**

#### **Adult Basic Education & Independent Study Programs**

- This academic focused program is designed to help improve students reading and basic math skills to better prepare them for employment opportunities. Students receive support and instruction needed to increase their academic skills to improve their ability to pass the HiSET/GED exam and move toward earning an actual high school diploma. This programs is open only to those who have not yet earned their diploma.

#### **Anger Management: Peace Creation's Quest**

- This program provides students with an opportunity to explore the roots of anger and family violence and how to move towards making desired life choices. Topics include how to take responsibility for choices, strategies for reducing family violence, anger

control, communication skills, relationships, and how to actively parent while incarcerated. Students will receive the supported needed to explore ways in which they can reduce anger, stress and resolve conflict.

**Baking -- Culinary Arts (Minimum Security) - SANTA RITA JAIL - ONLY**

- This Culinary Arts Baking program provides students with an opportunity to learn the fundamentals of baking including, dough, quick breads, pies, cakes, cookies, arts and basic items made in a bakery. Students will be instructed in baking terminology, tool and equipment use, formula conversions, functions of ingredients and the use of proper flours. This program will allow students to develop a skillset necessary for successful transition into the Baking/Pastry Industry.

**COMPUTERS (Minimum Security) - SANTA RITA JAIL - ONLY**

- Provides students with an opportunity to improve their basic computer skills. Students will gain basic skills such as keyboarding, process for saving and modifying documents, as well as the knowledge and experience of how to use Microsoft programs such as Word, Excel, PowerPoint, and Outlook while working on practical assignments such as resumes, cover letters, and budgets.

**Computer Coding (Minimum Security) - SANTA RITA JAIL - ONLY**

- This class teaches computer science and programming by using a multiplayer live coding strategy game. This course has been specifically play tested to excel in the classroom, even by students with little to no prior programming experience.

**Employability/Job Readiness Training - SANTA RITA JAIL - ONLY**

- Provides students with an opportunity to prepare themselves to successfully transition into employment. This class will allow students to explore and identify employment interests and develop the soft skills needed to set them on the path towards job readiness. Students will learn skills such as professional communication, interpersonal skills, time management, job etiquette and how to successfully function in a work environment, as well as how to prepare for a job search, create a resume, and practice for job interviews.

**Introduction to Anger Management & TC (Therapeutic Community) - SANTA RITA JAIL - ONLY**

- This class provides students with an introduction to anger management work and how that fits into the Therapeutic Community of your housing unit. It will provide students with an orientation to the Therapeutic Community that will prepare them to join the community as they work together to make the changes needed to heal and thrive. It will present strategies that can be used to reduce anger, stress and resolve conflicts. Students will learn how they can take responsibility for their choices and receive peer support. This class will give students the tools necessary to successfully transition into the TC and enroll in the higher level classes that serve as a foundation for the Therapeutic Community.

**Literacy - SANTA RITA JAIL - ONLY**

- This is a one-on-one tutorial program sponsored by the Alameda County Library for those students who need to improve their reading and writing skills.

**MOMS (Maximizing Opportunities for Mothers to Succeed)- SANTA RITA JAIL - ONLY**

- Works to promote healthy parenting and reduced recidivism for incarcerated mothers.
- Works to reunite families.
- Case Manager assigned to assist mothers to transition from a custodial setting to the community.
- Housing opportunity available for women who have successfully completed the program.

**Parenting Inside Out**

- This program provides students with an evidence-based, cognitive-behavioral parent management skills training program specifically created for incarcerated parents. It provides students with an opportunity to learn about how to promote healthy child adjustment, prevent child problem behavior, and interrupt the cycle of intergenerational criminality. Contact visits with children are offered to minimum security inmates participating in Parenting Inside Out at Santa Rita Jail.

**Roots of Success: Environmental Literacy & Job Readiness - SANTA RITA JAIL - ONLY**

- This program prepares students for more than 150 environmental careers designed to improve communities. Students will increase their understanding of current environmental issues, impacts on communities and how to prepare for jobs in "green" industries. Classes cover topics such as water, waste, transportation, energy, building, health, food, agriculture, community organizing, financial literacy and social entrepreneurship. Includes multimedia and activity based lessons. An industry recognized certificate is earned for completion of subject modules.

**Substance Abuse**

- Provides students with an opportunity to learn about the dynamics of addiction and to explore the process at a personal level. Through guided journaling, discussion, individual/group work and role play, students will develop a deeper understanding of addiction's impact on themselves, their family and community. Students will explore strategies for relapse prevention through personal development.

**Services Available:**

- N.A. (Narcotics Anonymous - male & female)
- A.A. (Alcoholics Anonymous - male & female)
- Alameda County Literacy and Tutoring Program.

**Pre-Release Services**

- Substance Abuse
- Education
- Job Training
- Employment
- Housing

**Pre-Release Services provided in partnership with:**

- Probation
- Five Keys Charter Schools and Programs)
- Youth and Family Services Bureau (YFSB))
- Operation My Home Town (OMHT))
- Community Development Agency (CDA))
- Workforce Development Board (WDB)

**Recreation**

- Special programs and group activities for the inmates.
- Music programs
- Motivational speakers
- Sport activities
- Daily newspaper delivery (excludes Sundays and Holidays)
- Cable television

**Legal Assistance Program**

- Available to all inmates.
- Assistance with legal question.
- Fill out a Legal Assistance request form.
- Reply within seven (7) days.

**Alameda County Library Service**

- **"Starts with a Story"** - a project of the Alameda County Library, delivers story times, free books, and family literacy activities to children, ages 1-16 years old, who visit at the Santa Rita Jail in Dublin, and at the Glenn Dyer Jail in downtown Oakland.

Every third week to all housing units.

- Paperbacks
- Magazines
- Periodicals

**Chaplain Services**

- Chaplains/lay ministries available for counseling.
- Services held daily throughout the week.
- Consultation and special services
- Inmates contact Chaplains through message request
- Emergency inmate contact through the Inmate Services Administrative Office, (925) 551-6591 (death notifications or family emergency).

**Interviews/Appointments/Phone Calls**

Inmate Services Office sets up interviews and appointments

- Notary
- Selected CBO (Community Based Organizations)
- Outside drug programs

**Commissary**

- Customers may purchase items weekly online at [www.mycarepack.com](http://www.mycarepack.com)

**Inmate Telephone and Wireless Tablets**

- Games Subscriptions
- Streaming Music Subscriptions
- E-books
- Education and Jail documents
- Customers may set up an ADVANCEPAY® account by using a Visa or MasterCard, in the amount of \$25 or \$50. A fee will apply.

**To establish a prepaid collect account:**

- Please call the Global Tel\*Link ADVANCEPAY® Interactive Voice Response system at: (800) 483-8314.
  - To establish a new prepaid account.
  - To check your account balance.
  - To make a credit card payment on a prepaid account.
  - For payment instructions via a wire transfer, or for mailing a money order.
- Or go online to: [www.gtl.net](http://www.gtl.net) and click on the "TOUCHPAY Payment Systems" link.

- For other questions, to speak with a customer service representative, or to request a refund, please call Global Tel\*Link ADVANCEPAY® Service Department at: (866) 230-7761. Please note: Refunds must be requested within 90 days of the account's last use. An administrative fee of \$5.00 will be deducted from the remaining balance before refund. Accounts that remain inactive for over 90 days will be automatically dissolved.
- Fees vary based on the destination of the called party and the time of day. Please contact Global Tel\*Link for more information.

#### Home

- [About Us](#)
- [Disclaimer](#)
- [Mission Statement](#)
- [Privacy Policy](#)

#### Quick Links

- [Most Wanted](#)
- [ACSO Retiree's](#)
- [Adopt a Pet](#)
- [Alarm Program](#)
- [Anonymous Tip](#)
- [CCW License](#)
- [Community Events](#)
- [Deputy Sheriff's Association](#)
- ["2.1.1" Eden I & R](#)
- [Forms](#)
- [Glenn Dyer Jail Visiting](#)
- [Inmate Locator](#)
- [Jenny Liu Murder Investigation](#)
- [My Care Pack](#)
- [Operation My Home Town Food Hub Project](#)
- [Prison Rape Elimination Act \(PREA\)](#)
- [Santa Rita Jail Visiting](#)
- [SB 34 ALPR](#)
- [SB 741 Cellular Interception](#)
- [SB 741 DA's Cellular Interception Policy](#)
- [Sheriff's Sales](#)
- [Text to 911](#)
- [VINE \(Victim Information and Notification Everyday\)](#)
- [Youth and Family Services](#)

#### Agency Divisions

- [Sheriff's Administration](#)
- [Agency Watch Commander](#)
- [Countywide Services](#)
- [Detention and Corrections](#)
- [Eden Township Division](#)
- [Law Enforcement Services](#)
- [Management Services](#)
- [Urban Area Security](#)

#### Careers

- [ACSO Positions](#)
- [Career Ladders](#)
- [Current Openings](#)
- [PAT Preparation](#)
- [Submit an Interest Card](#)
- [Written Exam Prep](#)

#### Regional Training Center

- [Regional Training Center Web Site](#)
- [Academy Classes](#)
- [Canine Classes](#)
- [Dispatch Classes](#)
- [EVOC Classes](#)
- [Firearms Classes](#)
- [Miscellaneous Classes](#)
- [Pitiable Classes](#)
- [Physical Classes](#)
- [Tactical Classes](#)

#### Contact

- [Email](#)

- [Telephones](#)
- [U.S. Postal Service](#)

[Expand](#)

[next](#) [previous](#)

[Close](#)

[Previous](#)

0/0

[Next](#)









