

ALAMEDA COUNTY SHERIFF'S OFFICE DETENTION AND CORRECTIONS POLICY AND PROCEDURE	NUMBER: 8.28	PAGES: 1 of 3
	RELATED ORDERS: P&P 8.21, 8.25 G.O. 1.05	
	ISSUED DATE: July 1, 1989	
	REVIEW DATE: December 4, 2015	
	REVISION DATE: September 21, 2013	
CHAPTER: Security and Control	SUBJECT: Resistant Inmate Management	

- I. **PURPOSE:** To establish a policy and procedure for managing resistant, uncooperative inmates while maintaining the orderly and efficient operation of the facility.
- II. **POLICY:** Deputies shall use only that force which is reasonable and necessary, given the facts and circumstances known at the time of the event, to effectively bring uncooperative or resistive inmates under control. Deputies who must remove a verbally and/or physically resistive inmate (one who is creating an unsafe situation by significantly disrupting jail operations) from a cell or holding area will comply with the guidelines in General Order 1.05, "Use of Force." Using intermediate force to remove an inmate who is verbally and/or physically resistive or who is actively disruptive from a cell or holding area should only be initiated after exhausting lesser levels of force, absent exigent circumstances. When force is needed to move an inmate, immediate documentation of the incident, via the chain of command to the facility Commanding Officer is required.
- III. **DEFINITION:** RESISTANT INMATE MANAGEMENT is use of force to remove resistive, physically assaultive and/or armed inmates from a cell and/or holding area in a manner that maximizes safety and minimizes personal injury to staff and inmates.
- IV. **PROCEDURE:**
- A. TO GAIN COOPERATIVE OR LOW-RESISTANCE COMPLIANCE:
1. Staff shall attempt to identify the reason(s) the inmate is uncooperative or resistive.
 2. Staff shall utilize verbal techniques to encourage and attempt to obtain voluntary compliance.
 3. In the absence of exigent circumstances, staff shall utilize time to de-escalate the situation. Passive or low level resistance does not constitute an exigent circumstance.
 4. The unit supervisor shall be notified when it is apparent that intermediate level force is needed. A planned use of chemical agents, impact weapons or the carotid restraint is considered intermediate force for purposes of this order. Any inmate who repeatedly refuses to comply with a lawful order to vacate a cell, and who exhibits actively aggressive resistance or who has a history of assaultive or combative behavior shall warrant this notification.

5. The supervisor shall contact the medical and/or mental health staff. The information learned may assist in gaining the inmate's cooperation. If exigent circumstances dictate immediate action, medical and/or mental health staff will conduct an appraisal of the inmate following the incident.
 6. The supervisor shall personally speak to the inmate in an attempt to gain voluntary compliance.
 7. If not successful, the supervisor shall inform the Watch Commander of the situation and relay all information gathered.
 8. The Watch Commander shall confirm that the previous steps have occurred prior to authorizing inmate relocation.
- B. RESISTANT INMATE MANAGEMENT: Upon receiving direction from the Watch Commander to relocate the inmate, the sergeant shall inform staff of the situation and the threat level that the inmate is presently in. When the inmate is at the "Active Resistance or Assaultive Behavior" level, intermediate force will likely be required and the sergeant shall arrange for a minimum of four deputies and required equipment to assist in the relocation. When necessary, the following positions will be assigned.
1. Sergeant: Admonishes the inmate(s), directs deputies, and opens the cell door
 2. Shield Deputy: Uses the shield to immobilize inmate
 3. Baton Deputy: If required, uses baton techniques to overcome violent resistance
 4. Handcuff Officer: Carries and applies wrist restraints
 5. Leg Restraint Deputy: Carries and applies leg restraints
- C. EQUIPMENT LOCATION:
1. Glenn E. Dyer Detention Facility:
 - a. Safety Helmet: Facility Armory
 - b. Chemical Agents: Facility Armory / Central Control
 - c. Plexiglass Shield: Central Control / H1 South
 - d. Special Weapons: Central Control
 - e. Batons/Knee/Elbow Pads: Central Control
 - f. Restraints: Booking
 2. Santa Rita Jail (Critical Incident Equipment Cart located in the Facility Armory):
 - a. Safety Helmet
 - b. Chemical Agents
 - c. Plexi-glass Shield (an additional shield is kept in ITR in the Intake Office)
 - d. Special Weapons
 - e. Batons/Knee/Elbow Pads
 - f. Restraints

- D. **EQUIPMENT INVENTORY:** The facility Commanding Officer shall designate staff to conduct a monthly inventory of all equipment. This information will be forwarded to the facility Commanding Officer and will be included in the Division's Monthly Operational Readiness Report.
- E. **DEBRIEFING AND REPORTING:** Immediately following the incident, the sergeant shall ascertain the welfare of the inmate(s) and staff, ensuring medical treatment for injuries is provided. Whenever force is used, inmates must immediately be examined and treated. The sergeant will review the incident with involved staff.
1. The sergeant will ensure that an Unusual Occurrence Report summarizing the incident is submitted by the end of the shift. The Incident Log and one or more of the following reports as appropriate shall be submitted as soon as practical:
 - a. Use of Force
 - b. Incident Report
 - c. Crime Report
 - d. Disciplinary Report
 2. Watch Commanders shall review all reports to ensure compliance with Agency and facility rules and regulations.