

Alameda County Sheriff's Office

Lakeside Plaza, 1401 Lakeside Drive, 12th Floor, Oakland, CA 94612-4305



Gregory J. Ahern, Sheriff

Director of Emergency Services
Coroner - Marshal

December 1, 2017

Honorable Board of Supervisors
County of Alameda
1221 Oak Street, Suite 536
Oakland, CA 94612-4305

SUBJECT: APPROVE AN EXTENSION TO THE CONTRACT FOR INMATE TELEPHONE SERVICES, CONTRACT NO. 013-2-2396, MASTER CONTRACT NO. 900421

Dear Board Members:

RECOMMENDATIONS:

- A. Approve and authorize the Purchasing Agent to amend Master Contract No. 900421, with Global Tel*Link Corporation (Principal: Jeffery B. Haidinger; Location: Reston, VA) to provide inmate telephone services to the Alameda County Sheriff's Office-Correctional Facilities, extending the current term of 10/1/2007 – 12/31/2017 by three months until 03/31/18 at no cost to the County; and
- B. Authorize the General Services Agency, with the agreement of the Alameda County Sheriff's Office (ACSO), to execute an amendment or amendments as necessary to further extend the contract for periods of time up to an additional three months, until 6/30/18.

DISCUSSION/SUMMARY:

Alameda County has contracted with Global Tel*Link (GTL) to provide inmate telephone services for Santa Rita Jail and Glenn E. Dyer Detention Facility since 2007. Global Tel*Link received this contract in October 2007 through assignment by AT&T who had been awarded the contract through a competitive bid process. On October 10, 2017 (Item No. 29), your Board approved a 2 month extension due to a protest which is currently under review.

Telephone services are provided on a guaranteed commission basis, payable to the Alameda County Sheriff's Office (ACSO) Inmate Welfare Fund (IWF). The IWF functions to provide inmate services in conformity with California Code of Regulations, Title 15, and within the scope of Penal Code §4025. The programs funded by the IWF are for the benefit and education of inmates and are intended to provide positive intervention to reduce recidivism and encourage rehabilitation. The IWF receives funding from commissions generated from payphone, commissary, and vending machine sales.

The rates remain unchanged as per the Federal Communications Commission (FCC) mandated rates. For example, the local daytime rate for the first minute shall remain \$3.353 and .0759 per additional minute.

The contract allows for this extension by mutual agreement and will allow continuity of inmate telephone services.

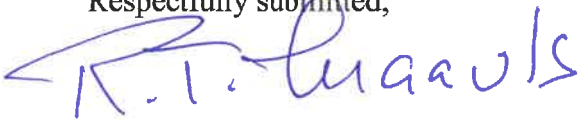
SELECTION CRITERIA/PROCESS:

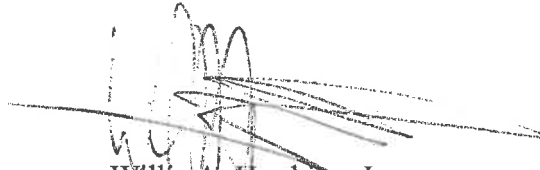
ACSO has determined that the County does not have the resources required to provide inmate telephone services. The Small Local Emerging Business (SLEB) requirement has been waived by the Office of Acquisition Policy (OAP). OAP issued SLEB waiver No. 11739 valid through April 30, 2020. ACSO is currently working with General Services Agency-Procurement to complete a new competitive bid process.

FUNDING:

No appropriations are required, and there is no increase in net County cost as a result of this action.

Respectfully submitted,

FOR 
FOR Gregory J. Ahern
Sheriff/Coroner


Willie A. Hopkins, Jr.
Director, General Services Agency

Attachment

WH:ST:tm\I:\Board Letters\Purchasing\FY 2017-18\900421 BL Inmate Telephone Extension ACSO.DOCX

cc: Susan S. Muranishi, County Administrator
Steve Manning, Auditor-Controller/Clerk-Recorder
Donna R. Ziegler, County Counsel

ATTACHMENT

INMATE TELEPHONE SERVICES

RFP No. 900421

5/1/2012 -- 03/31/18

<i>Vendor</i>	<i>Location</i>	<i>Dollar Value of Contract Award</i>	<i>Local & SLEB Participation</i>	
			<i>Percentage</i>	<i>Dollar Amount</i>
<i>Global Tel*Link Corporation</i>	<i>12021 Sunset Hills Road, Suite 100 Reston, VA</i>	<i>\$0</i>	<i>0%</i>	<i>0%</i>